

A thru Z Consulting and Distributing, Inc.

8620 E. Old Vail Road, Suite 100
Tucson, AZ 85747

Phone: (520) 434-8281

Fax: (520) 434-0151

Main E-mail: info@athruz.net

Contact: Cam Stoddard, Vice President

Web site: www.athruzconsulting.com

Company Description: Offers full turnkey service from consulting, design, architectural, and engineering services to fabrication and installation services of custom wire mesh exhibit structures and caging. Expertise includes hi-tension/soft-shell zoological enclosures, holding facilities, transfer units, door systems, and pre-fabricated caging units.

Staff:

President: Sean Stoddard

Vice President: Cam L. Stoddard

A Trip to the Zoo.com

PO Box 1779

Wilmington, VT 05363

Phone: (802) 258-8046

Main E-mail: info@atriptothezoo.com

Contact: C S Wurzberger, Founder/CEO

Web site: www.atriptothezoo.com

Company Description: ATTRACT MORE ZOO VISITORS! A Trip to the Zoo.com connects great zoos, aquariums and conservation centers with animal lovers from around the world.

This comprehensive online resource features:

- An online directory of zoos, aquariums and conservation centers around the US and the world
- Blog & Social media promotions
- Zoo marketing services (Keyword research & placement, web site usability, search engine optimization)
- New Media marketing plan creation & social media marketing strategies
- Internet marketing seminars & workshops focusing on the zoo industry

The founder/CEO, C S Wurzberger is an accomplished Internet marketing strategist and web site usability expert with over 20 years of experience. She has extensive experience and training in managing all aspects of web development, Internet marketing and is well versed in the animal niche as a former owner of a Llama touring company, owner/operator of a summer camp for children and director of a 150 acre, 300 animal, USDA licensed petting zoo. Contact them for your Internet marketing needs.

Staff:

Founder/CEO: C S Wurzberger

Academy Studios

70 Galli Dr

Novato, CA 94949-5706

Phone: (415) 883-8842

Fax: (415) 883-1031

Main E-mail: info@academystudios.com

Contact: AJ Miller, Facility Manager/Operations

Web site: www.academystudios.com

Company Description: Academy Studios is an exhibit design and fabrication firm comprised of skilled professionals and artists who are well-versed on all aspects of exhibition master planning, design and fabrication. President Dean Weldon has over 25 years of experience working with natural history museums and aquariums. Other staff includes designers, graphic designers, architects, material specialists, educators, biological model makers, and artists from the special-effect industry, theater and fine arts.

Staff:

President and CEO: Dean Weldon

Facility Manager/Operations: AJ Miller

Sales & Marketing Assistant: Sarah Bruce

Accelerando, Inc

4194 Mendenhall Oaks Parkway Suite 120

High Point, NC 27265

Phone: (877) 484-7382

Fax: (336) 217-8827

Toll Free: (877) 484-7382

Main E-mail: sales@accpros.com

Contact: Mikal Hauser, Director of Sales & Marketing

Web site: www.accelerando.net

Company Description: Centralize your POS to significantly reduce costs and increase revenues! With over 15,000 installations worldwide, Accelerando's CounterPoint Solution supports Admissions, Memberships, Gift Shop Sales, Food Sales, Rentals, Group Reservations, Print-at-Home Tickets, Consignment Tickets, Financial Reconciliation and Demographic Reporting from a single software platform.

Staff:

Business Development: Amy Zook

Business Development: Garen Stout

Business Development: Mike Davis

President: Craig Castor

accesso

300 Colonial Center Parkway Suite 150

Lake Mary, FL 32746

Phone: (321) 445-2157

Fax: (407) 641-9164

Main E-mail: tchristensen@accesso.com

Contact: TJ Christensen, Dir of Business Development

Web site: www.accesso.com

Company Description: accesso products and services provide cutting edge ticketing and commerce solutions for a wide variety of leading theme parks, water parks and zoos.

accesso solutions are noted for their streamlined, easy-to-use design with a keen focus on driving top line revenue improvements. accesso technology seamlessly integrates Front Gate/Box Office Point of Sale, eCommerce, Group Sales, Consignment, Direct Marketing, Membership Pass Processing, Print-At-Home Tickets, Self-Service Ticketing, and Payment Card Processing into one flexible and configurable digital platform.

accesso delivers powerful ticketing and commerce solutions that are fully hosted in a world class data center. With no complicated local network servers to maintain, accesso delivers a comprehensive, state of the art solution to any size venue in an affordable manner.

Staff:

CEO: Steve Brown

VP Application Development: Eric Petrusic

Director Business Operations: Janel Pisorchik

Director of Business Development: TJ Christensen

Acrylic & Glass Exhibits, Inc

3625 Dividend Drive

Garland, TX 75042

Phone: (972) 276-9066

Fax: (972) 276-1776

Main E-mail: thudson@acrylicandglassexhibits.com

Contact: Tom Hudson, GM

Web site: www.acrylicandglassexhibits.com

Company Description: Aquarium Manufacturer

Staff:

GM: Tom Hudson

ActiveCommunities, part of Active Network

10182 Telesis Court Suite 100
San Diego, CA 92121

Phone: (604) 438-7361

Fax: (604) 432-9708

Toll Free: (800) 661-1196

Main E-mail: communities@activenetwork.com

Contact: Gareth Brunt, Account Executive

Web site: www.activecommunities.com

Company Description: ActiveCommunities, part of Active Network, brings 30+ years of experience delivering recreation management software and marketing services to over 4,000 community organizations across North America. ActiveCommunities solutions manage every aspect of facility administration including activity registration, facility reservations, member management, and point of sale. With Active, organizations simplify and streamline operations, improve customer service, and increase member and community participation. Active's Innovative marketing services include free sampling programs, event promotion and listings on Active.com, advertising, and customized web sites to help organizations effectively promote their facilities and drive program participation. To learn more, visit www.ActiveCommunities.com.

Staff:

Sales Manager: Sukh Sanghera

Sales Manager: Tyler Cairns

Account Executive: Tyler Douglas

Account Executive: Gareth Brunt

Adobe Graphics and Design, Inc.

300 Northern Blvd, Suite #26
Great Neck, NY 11021

Phone: (516) 487-5696

Fax: (516) 482-7425

Toll Free: (800) 726-9683

Main E-mail: info@coyotepromotions.com

Contact: Leslie Simone de Guadalajara, President

Web site: www.coyotepromotions.com

Company Description: Adobe Graphics and Design, Inc. is an advertising and promotional products company. With our in house graphics department we design and manufacture promotional and gift shop items. Our primary areas of interest are the broadcasting industry, professional sports and gift shop items for zoos and aquariums.

Staff:

President: Leslie Simone de Guadalajara

VP Marketing: Marc Simone

Production: Haliemah Simone

Production: Maria Simone

Design and Graphics Coordinator: Ellie Leacock

Advanced Weapons Technology

48290 Vista Calico- Suite B
La Quinta, CA 92253

Phone: (760) 777-7229

Fax: (760) 777-9930

Main E-mail: advancedweapons@msn.com

Contact: Dr. Daniel Sherman, President

Web site: www.lawnenforcementmall.com

Company Description: Advanced Weapons Technology is the world's leading manufacturer of non-lethal, humane net gun capture equipment. Its Talon animal capture system allows technicians to quickly contain a wide variety of animals safely and without harm. Powered by compressed air the net gun shoots a 16 square foot net at 22 feet per second encasing the animal in a super strong nylon/kevlar net that can be easily removed and repackaged for future use. Weighing only 2.5 pounds and measuring only 14 inches, the Talon Animal Capture system is the fastest and most economical means of containing small primates, dogs, cats, and birds and a wide variety of other wildlife.

Staff:

President: Dr. Daniel Sherman

Adventure Boutique, Inc.

28248 N. Tatum Blvd. B1-450
Cave Creek, AZ 85331

Phone: (480) 515-1303

Fax: (480) 515-1301

Toll Free: (877) 515-1303

Main E-mail: joyceb@inbox.com

Contact: Joyce Basel

Web site: www.adventureboutique.com

Company Description: Custom designed tours & safaris worldwide. Specialists in Africa for over 30 years.

Staff:

President: Kelly Bair

Director Conservation Programs: Joyce Basel

Airline Specialist: Maria Fauceglia

Adventure Planet

5 Industrial Rd.
Cumberland, RI 02864

Phone: (401) 335-3302

Fax: (401) 335-3304

Toll Free: (800) 435-3456

Main E-mail: rpereira@rinovelty.com

Contact: Raul Pereira

Web site: www.advenplanet.com

Company Description: Adventure Planet is a leader in educational merchandise that enhances a child's desire to learn and increase his or her global awareness. Our products will stimulate a child's imagination and creativity, while maintaining the

highest quality and product safety standards found in the industry today.

Staff:

Sales Manager: Dan Highcove

Sales: John Fitzsimmons

Sales: Raul Pereira

Sales: Chris Molax

Sales: Neil Sormanti

Sales: Beth Cabana

AECOM

10990 Wilshire Blvd Ste 1500
Los Angeles, CA 90024-3917

Phone: (310) 477-9585

Fax: (310) 478-1950

Main E-mail: william.owens@aecom.com

Contact: William W. Owens, Senior Vice President

Web site: www.aecom.com/economics

Company Description: The Economics practice at AECOM, formerly Economics Research Associates, is widely recognized as the world leader in providing market research, attendance forecasting and financial feasibility studies for entertainment and cultural attractions. For zoos and aquariums, our services include strategic planning; market evaluation and attendance projections for master plans; financial and business plans; revenue enhancement strategies, and economic impact studies. We provide advice and guidance to more commercial recreation attractions than any other firm.

Staff:

Senior Associate: John K. Haeseler

Senior Associate: Melissa P. Mayer

AldrichPears Associates

400-1455 W Georgia St
Vancouver, British Columbia, CANADA V6G 2T3

Phone: (604) 669-7044

Fax: (604) 669-7644

Main E-mail: info@aldrichpears.com

Contact: Phil Aldrich, Principal

Web site: www.aldrichpears.com

Company Description: AldrichPears Associates (APA) is an internationally recognized and award winning interpretive planning and design firm that specializes in creating exhibits and visitor experiences for museums, interpretive centers, science centers, zoos, aquaria and other themed attractions. We are a talented and experienced team of interpretive planners, exhibit developers, researchers, exhibit designers, graphic designers, interpretive writers and project managers. We serve an international clientele and have extensive experience on projects across North America and around the globe.

Staff:

Principal: Phil Aldrich
Principal: Ron Pears
Principal: Isaac Marshall
Director of Marketing: Sheila Hill

Alvine Aquatics

1102 Douglas On The Mall
 Omaha, NE 68102-1884
Phone: (402) 346-7007
 Fax: (402) 346-9576
 Main E-mail: alvine@alvine.com
 Contact: Steve Alvine, CEO
Web site: www.alvineaquatics.com

Company Description: Alvine Aquatics designs innovative and cost-effective life support, mechanical, electrical, plumbing and technology systems engineering designs for the health, safety and comfort of fish, marine mammals and all animal species. The Alvine Aquatics engineering team has designed water treatment, life support, mechanical, electrical, and technology systems for nearly 4 million gallons of water displays and well over 800,000 square feet of exhibit space for zoos and aquariums nationwide.

Staff:

CEO: Steve Alvine, PE
Marketing Coordinator: Kristin Camp

amaZulu, Inc.

1239 Commons Ct
 Clermont, FL 34711
Phone: (352) 243-5309
 Fax: (352) 243-5361
 Toll Free: (866) 900-9858
 Main E-mail: claire@amazuluinc.com
 Contact: Claire Evans
Web site: www.amazuluinc.com

Company Description: amaZulu Inc. is more than just a supplier of eco-friendly architectural materials - bamboo, thatching, rustic fencing, grass umbrellas etc. We deliver paradise from our innovative installations to supply of natural and synthetic materials used to create exotic attractions at zoos, theme parks, aquariums, spas, restaurants, resorts and private homes.

Staff:

President: Claire Evans
Sales Manager: Anwar Latib
Warehouse Manager: Joel Robbins
Office Manager: Tammy Brunken

American Sealants, Inc.

393 Indian Rd, Unit A
 Grand Junction, CO 81501
Phone: (970) 523-6001
 Fax: (970) 523-6002

Main E-mail: info@amsealinc.com
 Contact: Jerry Smith, President
Web site: www.amsealinc.com

Company Description: American Sealants, Inc. is the premier aquatic and exhibit viewing panel and waterproofing expert. We supply and install large acrylic or glass viewing panels, tunnels, domes, and cylinders for exhibit windows in zoos, aquariums, museums and general construction projects around the world.

American Sealants, Inc. is also your one stop repair and exhibit maintenance professionals. Refurbishing and removing scratches, dings and gouges in your acrylic or glass exhibit viewing windows from inside your tank with the animals in it to the dry sides before your customers arrive. We also specialize in the repair of leaking silicone seals, concrete crack leaks, deteriorating waterproofing and over all tank maintenance and cleaning. We will even teach your staff how to properly maintain and care for your acrylic and glass viewing panels.

With our commitment to excellence and dedication to customer, American Sealants, Inc. is the answer to your aquatic and exhibit needs.

Staff:

President: Jerry R. Smith
CEO & Office Manager: Heather M. Smith
Office Administrator: Bridget M. Vandeleur
Field Supervisor: Jason Allen
Field Supervisor: Tom Geoffrion
Field Supervisor: Ronnie Cottrell
Field Supervisor: David Krane

American Specialty Insurance and Risk Services, Inc.

142 N. Main Street
 Roanoke, IN 46783
Phone: (260) 673-1238
 Fax: (260) 672-8835
 Toll Free: (800) 245-2744
 Main E-mail: dmello@amerspec.com
 Contact: David Mello, Vice President/Client Services
Web site: www.amerspec.com

Company Description: A property and casualty insurance program specifically tailored for Zoos and Aquariums. Coverages include your Day Camps and Overnight Camps, Volunteers, Fundraisers, etc. These insurance services also include claims management and risk consulting.

Staff:

Vice President/Client Services: David Mello
Assistant VP/Client Services: CJ Mills
Assistant VP/Client Services: Brandon Schall

Animal Arts Design Studios

4520 Broadway Suite E
 Boulder, CO 80304
Phone: (303) 444-5219
 Fax: (303) 444-1759
 Toll Free: (800) 332-4413
 Main E-mail: jeff@animalarts.biz
 Contact: Jeffrey A Keast, AIA, Lead AP
Web site: www.animalarts.biz

Company Description: Animal Arts is an architectural firm that specializes in animal care through veterinary practices and shelters. We are involved in all aspects of animal care and housing.

Staff:

Principal: Mark Happen, AIA
Principal: Larry Gates
Principal: Bryan King, AIA
Principal: Heather Lewis
Principal: Tony Cochrane
Principal: Vicki Stepler

Animal Capture Equipment, Inc.

2951 Marina Bay Dr 130-118
 League City, TX 77573
Phone: (866) 339-9960
 Fax: (281) 339-9961
 Toll Free: (866) 339-9960
 Main E-mail: judy@ace-cap.com
 Contact: Judy Jezl, CEO
Web site: www.ace-cap.com

Company Description: Animal Capture Equipment, Inc. is an equipment provider and manufacturer specializing in animal handling equipment and supplies. We have a wide range of net systems we call Versa-Nets™, hooks, tongs, snares, snake bags, litters/stretchers, sanitation systems, syringe poles, gloves and more. We are constantly looking to expand our selection. We will do custom work.

Staff:

CEO: Judy Jezl
COO: Stoney McDonald
VP: Major General John H. Bailey

Animal Instinct Advertising

2124 Madison Road, Suite 3F
Cincinnati, OH 45208

Phone: (513) 703-6536

Main E-mail: greg@animalinstinctadvertising.com

Contact: Greg Newberry

Web site: www.animalinstinctadvertising.com

Company Description:

Animal Instinct Advertising is the premiere advertising agency in the industry and the only ad agency in the world that's a member of the AZA. We represent the Fort Worth Zoo, Newport Aquarium, Tennessee Aquarium, Texas State Aquarium and the Fresno Chaffee Zoo by creating award-winning campaigns that have driven millions of moms and kids to our clients' institutions. Our work has been featured for seven consecutive years on Pizzazz including the Pizzazz compilation reel of the best advertising of the decade. Our campaign for the Tennessee Aquarium received the first-ever marketing campaign of the year award at the 2008 AZA Conference.

Staff:

Vice President/Creative Director:

Dennis Rutherford

President: Greg Newberry

Aqua Logic, Inc.

8268 Clairemont Mesa Blvd., Suite. 302
San Diego, CA 92111-1708

Phone: (858) 292-4773

Fax: (858) 279-0537

Main E-mail: info@aqualogicinc.com

Contact: Douglas Russell

Web site: www.aqualogicinc.com

Company Description: Aqua Logic was founded in 1989 to meet the demand for quality titanium water chillers, heat pumps, heat exchangers, filters, and display tank systems in the life seafood and aquaculture industry. We have since expanded the art of aquatic filtration and temperature control to meet the needs of a variety of applications including public aquariums, zoos, theme parks and resorts, research labs and hydroponics facilities worldwide.

Aqua Logic provides turnkey solutions for all aquatic Life Support System applications combining the latest innovations in manufacturing and technology. We set the standard in the industry, tapping into over 100 years of experience in aquatic filtration, heating and cooling, electronic control systems, and engineering. Knowledge of materials and process are the cornerstone of our state of the art manufacturing facility where all our products are carefully designed and built by fabricating with Titanium, Stainless Steel, Aluminum, Fiberglass, Plastics and Wood. Whether you require an individual product, a fully integrated skid mounted system pack, or a custom system designed to meet a specific LSS requirement,

Aqua Logic's professional team is ready to deliver solutions that are effective and efficient.

Staff:

President/CEO: Gary Benzel

Vice President/COO: Douglas Russell

Sales/R&D: Curtis Epps

Sales Technician: Jake Lockwood

Sales Technician: Louis Dang

Aquaculture Systems Technologies, LLC

108 Industrial Ave.

New Orleans, LA 70121

Phone: (504) 837-5575

Fax: (504) 837-5585

Toll Free: (800) 939-3659

Main E-mail: douglas@beadfilters.com

Contact: Douglas Drennan, Managing Member

Web site: www.beadfilters.com

Company Description: Aquaculture Systems Technologies, LLC is the exclusive manufacturer of the Propeller Washed Bead Filters; we also manufacture Bubble Washed and the PolyGeyser Bead Filters. The filters utilize floating plastic beads in an upflow configuration to provide simultaneous mechanical and biological filtration. Compared to sand filters, bead filters are immune to biofouling, never require replacement of the bead media, minimize water usage and reduce energy cost by lowering pump head requirements. In fact, compared to high rate sand filters, bead filters comply with three of the major sustainability issues summarized in the LEED Green Building Rating System—namely energy savings, reduced water loss and materials life span.

Staff:

Managing Member: Douglas Drennan

Production Manager: Purchasing/Secretary:

Melissa Stodghill

Sales Manager: Douglas Drennan

Accounting: Angela Fontenot

Aquarium Systems, Inc.

8141 Tyler Blvd.

Mentor, OH 44060-4855

Phone: (440) 255-1997

Fax: (440) 255-8994

Toll Free: (800) 822-1100

Main E-mail: info@aquariumsystems.com

Contact: Joseph Ruvolo, Operations Manager

Web site: www.aquariumsystems.com

Company Description: Manufacturer of Instant Ocean synthetic sea salt. Test kits, décor, and support material.

Staff:

Director of Marineland Commercial Systems:

Stan Owens

Aquatic Development Group

13 Green Mountain Drive
Cohoes, NY 12047-0648

Phone: (518) 783-0038

Fax: (518) 783-0474

Toll Free: (800) 458-9283

Main E-mail: sales@aquaticgroup.com

Contact: Chris O'Donoghue, Marketing Manager

Web site: www.aquaticgroup.com/industries/industries_aqua.asp

Company Description: Aquatic Development Group has been offering products and services in the international aquatics industry for 45 years. ADG is synonymous with innovation, performance, reliability and service. WaveTek® wave generation systems provide unique solutions for any existing or new aquatic environment including simulated, realistic sea life exhibits; coral reef and kelp environments; and specialty waves for indoor and outdoor exhibits. Waves aesthetically enhance aquatic exhibits while improving water quality and increasing the efficiency of the exhibit's vital life support systems. This hands-on approach assures the client that their desired effect can be created while defining the specific WaveTek® wave generation system required.

Staff:

Business Development Manager: Lewis Wemple

Vice President: Sales & Marketing: Dave Keim

President & CEO: Ken Ellis

Aquatic Eco-Systems, Inc./Waterlife Design Group

2395 Apopka Blvd., Suite 100

Apopka, FL 32703

Phone: (407) 472-0525

Fax: (407) 886-1304

Toll Free: (877) 347-4788

Main E-mail: aes@aquaticceco.com

Contact: Amy Riedel, Public Zoo and Aquaria

Web site: www.aquaticceco.com

Company Description: Aquatic Eco-Systems, Inc. is dedicated to providing public aquariums and zoological institutions with professional life support systems and equipment. AES specializes in system integration and carries a full line of filters, pumps, aeration systems, ozone diffusers, fish foods, nets and water testing equipment.

Waterlife Design Group, a division of Aquatic Eco-Systems, is a design, engineering and consulting team servicing the aquaculture, public zoo and aquarium industries. Their talented staff of system designers and biologists has over 50 years of combined academic and field experience. From public zoos and aquariums to fish farms around the world, they have the expertise to provide you with the best aquatic system designs.

Staff:

Director/President: Todd Childress
Chief Sales & Marketing Officer: Huy Tran
Division Manager, Waterlife Design Division: Amy Riedel
Marketing Coordinator: Jocelyn Horsley

Aquatic Solutions, Ltd.

1320 Dell Ave., Ste H
Campbell, CA 95008-6601
Phone: (408) 866-1973
Fax: (408) 866-1931
Toll Free: (800) 330-7068
Main E-mail: drew@aquaticsolutions.com
Contact: Drew Anderson, President
Web site: www.aquaticsolutions.com

Company Description: Aquatic Solutions, Ltd. specializes in underwater repair and maintenance of Aquariums and water-based Zoo exhibits. Staffed with Aquarium Biologists and trained commercial divers, our team has worked in and around aquariums for more than ten years. Working closely with your husbandry and facilities staff, Aquatic Solutions provides you with superior solutions for:

- Acrylic Polishing and Repair
- Silicone Seal Repair and Capping
- Concrete Restoration and Repair
- Structural Steel Treatments
- Leak Detection and Repair
- Coating Inspection and Repair
- Seawater Systems Maintenance and Repair and Tank Sub-floor Replacement and Repair

Aquatic Solutions is here to assist you and your staff with the fulfillment of your mission to present the highest quality exhibits possible.

Staff:

President: Drew Anderson

ARAMARK

4037 South Lake Court
Shelby Township, MI 48316
Phone: (313) 510-1439
Fax: (313) 668-6700
Main E-mail: tazar-paul@aramark.com
Contact: Paul Tazar, Director Business Dev.
Web site: www.aramark.com

Company Description: ARAMARK has over 30 years experience providing in-depth operational expertise at cultural and tourist attractions. By outsourcing services to ARAMARK, our partners have been able to focus on their core business competencies. In turn, we focus on ours. Together, we increase customer satisfaction by elevating overall guest experiences and driving revenues and return visits. Whether we provide catering, concessions, gift shop operations or cleaning and facility maintenance, ARAMARK supports our partners in every aspect of their business.

Headquartered in Philadelphia, PA, ARAMARK employs nearly 240,000 people and serves millions of customer in 18 countries. Additional information on the company is available at <http://www.aramark.com>.

Staff:

Director Business Development: Paul Tazar

Arca

1403 S third Street Extension
Mebane, NC 27302
Phone: (919) 442-2528
Fax: (919) 882-9998
Main E-mail: tinag@arcatechsystems.com
Contact: Jim Ekeland
Web site: www.arcatechsystems.com

Company Description: Arca is a leading supplier of cash automation solutions for the retail, financial and self-service industries.

With a specific focus on zoological environments and aquariums, Arca's retail cash solution adds benefits to every point in the movement of cash. The system creates and settles cashier fills, prepares bank deposits, and ensures accountability in every stage of cash handling.

Founded in 1998 as ArcaTech Systems, Arca first introduced a line of cash dispensers for use in non-ATM cash-handling environments. In 2000, the company developed its first Arca-branded product, a fully integrated teller-assisted cash dispenser. Arca was a pioneer in bringing cash recycling technology to the US market, partnering with CTS Cashpro in 2003. Today, Arca provides the largest selection of cash handling devices of any manufacturer in the world.

Arca manufactures complete integrated systems that are used by banks and credit unions worldwide. With an 18,000-note capacity, Arca's cash dispensing and recycling machines automate cash handling by sorting and counting bills and then dispensing as needed.

Arca also provides cash handling components for hundreds of other manufacturers around the world. These manufacturers rely on Arca for technology used in automated DVD rental vending, bill payment, check cashing and photo ordering kiosks and in supermarket and retail store self-checkout stations. In addition to its original line of cash dispensers, Arca provides PIN pads, card readers, coin dispensers and cash deposit components. Arca works with industry leaders such as Fujitsu, CTS Cashpro, Sagem, NCR and Diebold.

Arca, a privately held company, is based in Mebane, NC, and has offices in the United Kingdom, China, Russia and India.

Staff:

Retail Sales Director: Jim Ekeland
Executive Vice President: Aubrey Meador
Retail Solutions Director: Jim Halpin
Marketing Coordinator: Tina Grooms

Artcraft Display Graphics Inc

112-1533 Broadway St
Port Coquitlam, British Columbia, CANADA V3C 6P3
Phone: (604) 552-1055
Fax: (604) 552-1065
Toll Free: (800) 994-9451
Main E-mail: dfast@artcrft.com
Contact: Duane Fast, General Manager
Web site: www.artcrft.com

Company Description: Manufacturer of environmentally friendly, vandal and weather resistant interpretive graphics since 1965.

Staff:

General Manager: Duane Fast

Arthur M. Manask & Associates

209 West Alameda Avenue, Suite 103
Burbank, CA 91502
Phone: (818) 557-0635
Fax: (818) 563-3552
Toll Free: (800) 686-8813
Main E-mail: artm@manask.com
Contact: Catherine Lorrimer
Web site: www.manask.com

Company Description: Recognized as America's #1 consulting resource for foodservice and gift shops in aquariums and zoos. Our consultants do a more thorough, knowledgeable job for you. And they provide leadership. Your earned income will reflect that by growing every year. Some of our most in-demand services:

1. Financial & Operational Evaluation
2. Pros & Cons of Self-Operation vs. Outsourcing
3. Business & Master Planning
4. New & Expansion Programming & Planning
5. Facility Rentals & Approved Caterer Programs
6. Marketing & Market Research
7. Contract Negotiation and Compliance

Our clients have made us #1. Ask about our references.

Staff:

President/Principal: Arthur M. Manask
Principal: Don Avalier
Administrative Assistant: Catherine Lorrimer
Principal: Rob Schwartz, Michigan
Principal: Peter Miller, Virginia
Principal: Ben Hiatt, Virginia

Atlantic Pacific

23 Brown St.
North Kingstown, RI 02852
Phone: (401) 294-9570
Fax: (401) 294-9805
Main E-mail: atpac@earthlink.net
Contact: John J. Kosmark, President
Web site: atlanticpacificusa.com

Company Description: Frozen fish and seafood for animal food.

Attraction Media & Entertainment Inc.

25597 Via Velador
Valencia, CA 91355
Phone: (661) 253-3697
Fax: (661) 253-2694
Main E-mail: jcorfino@attractionmedia.com
Contact: Jon Corfino
Web site: www.attractionmedia.com

Company Description: Attraction Media & Entertainment Inc specializes in the development and production of media based attractions and exhibits, such as Spongebob 3D/4D, Journey to the Center of the Earth 3D/4D.

Staff:
President: Jon Corfino
Vice President: Judi Corfino
Manager: Darcy Conkle

Audio Trek Inc.

1535 Bayshore Hwy
Burlingame, CA 94010
Phone: (918) 492-0269
Fax: (918) 492-2850
Toll Free: (877) 719-6273
Main E-mail: audiotrekbf@earthlink.net
Contact: Robin Walin, Office Manager
Company Description: Provides educational audio interpretive systems for self guiding tours

Staff:
Office Manager: Robin Walin
General Manager: Bill Fiore

AVID Identification Systems, Inc.

3185 Hamner Avenue
Norco, CA 92860-1983
Phone: (800) 336-2843
Fax: (951) 737-8967
Toll Free: (800) 336-2843
Main E-mail: sales@avidid.com
Contact: H.L. Stoddard, President
Web site: www.avidid.com

Company Description: AVID manufactures a microchip that allows you to identify your zoo animals. AVID readers will read any microchip on

the marketplace including Trovan. AVID readers also download to DOS based PC's and palm top computers, which allow custom programming.

Staff:
President: Hannis Stoddard, DVM
Public Relations: Leslie Thur

Backyard X-Scapes

10835 Sorrento Valley Road
San Diego, CA 92121
Phone: (858) 643-9030
Fax: (858) 643-9060
Toll Free: (866) 222-1422
Main E-mail: neil@backyardxscapes.com
Contact: Neil Silverthorn
Web site: www.backyardxscapes.com

Company Description: We stock a unique selection of tropical hardscape materials and outdoor décor including African and Mexican thatch, bamboo fencing, bamboo poles, bamboo rugs, tiki statues, pottery, palapa kits, artificial rocks and fountains. Guaranteed best pricing. Call (858) 643-9030 ext 306 for a quote.

Staff:
President: Jamie Kocher
Vice President: Steve Raketich
CFO: Ray Valdez
Sales & Marketing Manager: Neil Silverthorn

Bassett Associates

4010 Ada Road
Lima, OH 45801-1637
Phone: (419) 221-0181
Fax: (419) 221-0743
Main E-mail: dbassett@bassettassociates.com
Contact: David E. Bassett, Principal
Web site: www.bassettassociates.com

Company Description: Bassett Associates has provided design and consulting services to zoos for more than 38 years. This includes comprehensive zoo master planning, detailed exhibit and site/landscape design, exhibit rehab design, as well as complete construction document and construction administration services. Bassett Associates' habitat illustrations and renderings provide clients with unique promotional tools.

Staff:
Principal: James H. Bassett, FASLA
Principal: David E. Bassett, FASLA
Principal: Patrick J. Beamt, FASLA
Laura Kukelhaun

The Bean Farm

32514 NE 77th
Carnation, WA 98014
Phone: (425) 861-7964

Fax: (425) 333-4205
Toll Free: (877) 708-5882
Main E-mail: beanfarm@beanfarm.com
Contact: Paula Fagioli, President
Web site: www.beanfarm.com

Company Description: Animal husbandry products; heating, lighting, medical, handling equipment, housing, bedding for reptile and amphibians as well as most exotics. Rodent supplies

Staff:
President: Paula Fagioli
V.P.: Giovanni Fagioli

Beyond Nines

17024 37th Ave NE
Lake Forest Park, WA 98155
Phone: (206) 651-5099
Fax: (206) 694-2242
Toll Free: (888) 651-5099
Main E-mail: now@beyondnines.com
Contact: Glen Kendell, Director of Operations
Web site: www.beyondnines.com

Company Description: Talk with us about integrating your membership and fundraising software with shopping carts, ticketing systems, other third-party software. Specializing in NetCommunity and The Raiser's Edge from Blackbaud, Inc.

Staff:
Principal Consultant: Lisa Lane Kasperzak
Director of Development: Tony Hillaire

Billings Productions, Inc.

190 A Industrial Blvd
McKinney, TX 75069
Phone: (972) 562-7265
Fax: (972) 562-7266
Main E-mail: sandra@billingsproductions.com
Contact: Sandra Billings, President
Web site: www.billingsproductions.com

Company Description: Billings Productions specializes in bringing the prehistoric past back to life! With over 200 life-sized, life-like animatronic creatures representing 56 separate species, we now have more options than ever for a truly unique indoor or outdoor exhibit. Talk with our prehistoric display advisors today about our full range of products and services.

Staff:
President: Sandra Billings
VP of Operations: Trey Billings
Business Development Director: Tim Brightman
Prehistoric Display Advisor: Robby Gilbert
Creative Director: Sean Dickson

BIOS, LLC

900 Winslow Way East, Suite 150
Bainbridge Island, WA 98110

Phone: (206) 842-3466

Fax: (206) 842-3476

Main E-mail: design@bios-design.com

Contact: W. Scott Horner, CEO

Web site: www.bios-design.com

Company Description: BIOS is an internationally recognized design firm that offers complete planning, design and design/build services for aquariums, zoos, botanical gardens, nature centers and all nature related facilities. Clients include: New York Aquarium, Aquarium of the Americas, Oregon Coast Aquarium, The Denver Zoo, The Pittsburgh Zoo, The Los Angeles Zoo, Moody Gardens Aquarium and Botanical Garden, Denver Botanical Gardens and The Calusa Nature Center.

Staff:

CEO: W. Scott Horner

Biscayne Group

4900 Spicewood Springs Road
Austin, TX 78759

Phone: (512) 477-3700

Fax: (512) 477-3710

Main E-mail: info@biscayneaquaria.com

Contact: Jim Post, Principal

Web site: www.biscayneaquaria.com

Company Description: Biscayne Group is a specialty contractor that builds aquatic Life Support Systems, water features, fountains, waterways, ponds, and lakes. We work on new construction, design/build, renovations, and repairs.

Staff:

Principal: Brett Cavaliero

Principal: Jim Post

Black Hills Institute of Geological Research

117 Main St.
Hill City, SD 57745

Phone: (605) 574-4289

Fax: (605) 574-2518

Main E-mail: larryh@bhigr.com

Contact: Larry R. Hutson, Sales Manager

Web site: www.bhigr.com

Company Description: BHI is the world's leading supplier of the highest quality original fossils and cast replicas for over 35 years. Our ever-expanding inventory of specimens includes T. rex, Triceratops, Stegosaurus, and a variety of other popular and unusual dinosaurs; mammals such as Mammoth, Giant Ground Sloth, saber-toothed cats, and others; prehistoric birds, flying reptiles, Giant Sea Turtle (Archelon) and smaller turtles, Mosasaur, Plesiosaur and other sea creatures. Hundreds of casts available

as well as some original fossil material. Photos, video, and graphics to help with interpretation of your exhibits. Specimens for sale or lease. Consultation and custom preparation, molding, mounting and remounting services are available. Contact us with any questions or just to brainstorm ideas!

Blackbaud

2000 Daniel Island Drive
Charleston, SC 29492-7541

Phone: (843) 654-3798

Fax: (843) 216-6100

Toll Free: (800) 443-9441

Main E-mail: solutions@blackbaud.com

Contact: Amy Spencer, Arts & Cultural Market Manager

Web site: www.blackbaud.com

Company Description: Blackbaud, Inc. is a leading provider of software and services, including The Patron Edge, and Altru, the NEW General Admissions Management SaaS Solution, designed specifically for arts and cultural organizations. With more than 25 years of experience, Blackbaud has partnered with over 1,500 arts and cultural organizations worldwide by providing solutions that help them meet their unique institutional goals in development, finance, and retail departments; visitor and admissions offices; and box offices. Headquartered in the United States, Blackbaud also has operations in Canada, the United Kingdom, and Australia. For more information, visit www.blackbaud.com/artsandcultural.

Staff:

Chief Executive Officer: Marc Chardon

Vice President of Marketing: Heiko Henning

Arts & Cultural Sales Manager: Chris Bilbro

Bravo Packing, Inc.

59 N Golfwood Avenue
Carney's Point, NJ 08069

Phone: (856) 299-1044

Fax: (856) 233-7102

Toll Free: (888) 272-8640

Main E-mail: bravopacking@starband.net

Contact: Joe Merola

Web site: www.bravopacking.com

Company Description: Bravo Packing has been manufacturing frozen meats for exotic carnivores for over 40 years. Our diets are designed to include the range of tissue types and nutrient sources consumed by wild carnivores. In addition to pure muscle meat from horses and other herbivores, Meat Eater Diets include exact levels of organ and connective tissue as well as trace amounts of vegetable matter, duplicating the broad nutrition wild carnivores derive from their prey. All Bravo

diets are balanced nutritionally and supplemented with vitamins and trace minerals, using the latest scientific insight from nutrition research.

Staff:

Nutritionist: Dr. R.S. Patton

The Bug Company

15941 Tippecanoe St.
Ham Lake, MN 55304

Phone: (800) 451-2576

Fax: (763) 434-0549

Toll Free: (888) 777-2248

Main E-mail: don@ebugco.com

Contact: Don Haukom, Sales Manager

Web site: www.ebugco.com

Company Description: Quality farm raised insects for zoos, schools, labs, pet stores & hobbyists. Insect feeders include (Acheta domestica) Cricket, two sizes of (Tenebrio molitor) mealworms, (Zophobus morio) superworms, and (Galleria mellonella) wax worms. Reptile, amphibian foods and custom pet foods.

Staff:

President: Gordon Vadis

Vice President: Sandra Davis Research &

Development: Allen Cohen

Plant Manager: John Noshbusch

C.T.M. Group, Inc. dba The Penny Men

13 Red Roof Lane Unit #1A
Salem, NH 03079

Phone: (866) 766-7166

Fax: (877) 377-0094

Toll Free: (888) 547-4144

Main E-mail: pennymen@aol.com

Contact: Bill Boyk, VP

Web site: www.pennymen.com

Company Description: The Penny Men manufacture and place self-serve hand crank and electric penny machines with four dies that allows your visitors to press their own souvenir coin in seconds. Additionally we place kiddie rides and sole saver foot massagers. We provide service representatives in most areas of the country.

Staff:

VP: John Cweiber

Cambridge Seven Associates, Inc.

1050 Massachusetts Avenue
Cambridge, MA 02138-5317

Phone: (617) 492-7000

Fax: (617) 492-7007

Main E-mail: joltman@c7a.com

Contact: Steven Imrich, AIA, LEED AP, Principal

Web site: www.c7a.com

Company Description: At Cambridge Seven Associates, we design distinctive aquariums, museums and experiential exhibits that make learning stimulating, accessible, and engaging. We seek to create immersive environments that spark informal and multimodal learning in a captivating way. C7A endows museums, aquariums, zoos and visitors centers with a sense of place, wonder, and discovery that have made them internationally and nationally-renown destinations. Our integration of architecture, planning, interior design and exhibit design, and our interdisciplinary experience in the cultural, educational, civic, transportation and urban realms result in the powerful synergies of image, circulation, visitor flow, interpretation, interaction, and sensory experience.

Staff:

President: Peter Kuttner, FAIA

Principal: Steven Imrich, AIA, LEED AP

Associate Principal: Peter Sollogub

Senior Associate: Penny Sander, Exhibit Planner

Associate: Douglas Simpson, LEED AP, Exhibit Designer

Carl Stahl DécorCable, LLC.

660 West Randolph Street
Chicago, IL 60661

Phone: (312) 474-1100

Fax: (312) 474-1789

Toll Free: (800) 444-6271

Main E-mail: sales@decorable.com

Contact: Patrick S. Kelly, General Manager

Web site: www.decorable.com

Company Description: Carl Stahl DécorCable is a leading worldwide supplier of stainless cable, rod, mesh, and specialty products. We also provide design, engineering, and project management services. We specialize in balustrading and walkways, trellis systems, custom exhibit enclosures for large cats and primates, custom aviaries, wayfinding, and cable displays for retail and foodservice use. Our range of products includes I-SYS® INOX Stainless Steel Cables and Rods, X-TEND® Flexible Stainless Cable Mesh, FacadeScape™ green wall systems, MCS® Cable and Rod Display System, Posilock® Suspension Displays and StreamLine™ Design Accessories.

Staff:

Marketing Coordinator: Michelle Perry

Operations Manager: Maureen Jackson

Design & Engineering: Thomas Ferwagner

Carousel Works, Inc.

1285 Jack Pollock Prkwy
Mansfield, OH 44905

Phone: (419) 522-7558

Fax: (419) 524-9603

Toll Free: (800) 785-8283

Main E-mail: info@carouselworks.com

Contact: Kate Blakley, Director of Marketing

Web site: www.carouselworks.com

Company Description: Carousel Works is the world's largest manufacturer of wooden carousels. Our talented team of designers and artisans will create a beautiful hand-carved whirl of animals to delight patrons of all ages. Bring fun, education and revenue to your zoo with a one-of-a-kind Carousel Works endangered species carousel.

Staff:

Owner: Art Ritchie

Owner: Daniel Jones

Director of Marketing: Kate Blakley

Cawley Company

1544 North 8th Street
Manitowoc, WI 54220

Phone: (920) 686-7000

Fax: (920) 686-7080

Toll Free: (800) 822-9539

Main E-mail: info@thecawleyco.com

Contact: Nick Novachek, Sr. Account Executive

Web site: www.thecawleyco.com

Company Description: Cawley has been a trusted leader in the recognition and identification industry for more than 60 years. The Cawley

family of products includes a wide variety of name badges/plates, awards, lapel pins, buttons, signage, badge accessories and ribbons. Personalize products yourself onsite using one of our patented personalizing systems. Current systems offered are Overlay Print, Inkjet, Direct Print, Digital Print or the Rotary Engraving. You also have the option of receiving your order pre-personalized so they arrive ready to use or wear. Your selection of materials is endless including real or simulated wood, granite, acrylic, marble, plastic, and metal. Our logo application methods include hot stamping, silk screening, full color digital printing, rotary engraving, laser engraving or etching. We pride ourselves on complete customer satisfaction and are willing to be at your side from inception through completion of your project! Call us today at 800-822-9539 and ask Nick for a free sample!

Staff:

Senior Account Executive: Nick Novachek

President: Jim Peterson

Sales Associate: Lisa Herman

Marketing: Molly Peterson

Tradeshow Coordinator: Heather Brey

CCS

461 Fifth Ave, 3rd Floor
New York, NY 10017

Phone: (212) 695-1175

Fax: (212) 967-6451

Toll Free: (800) 223-6733

Main E-mail: nthigpen@ccsfundraising.com

Contact: Nicole Thigpen, Vice President Marketing

Web site: www.ccsfundraising.com

Company Description: CCS is one of the most comprehensive and widely recommended fundraising consulting and management firms in the world. Established in 1947, CCS is dedicated to advancing non-profit institutions through philanthropic growth and designs, and implements significant fund-raising campaigns and programs for leading non-profit institutions. CCS serves over 300 organizations per year and our projects span the recognized non-profit sectors, including Education, Health, Religion, Arts and Culture, Conservation and Environment, Human Services, Professional Associations and Societies, International Relief and Development, Social and Civic, Philanthropic Foundations, and Advocacy.

Staff:

Vice President Marketing: Nicole Thigpen

President: Robert Kissane

Chief Operating Officer: Joseph F.X. Lee

Cemrock Landscapes, Inc. Naturalistic Environments

4790 S Julian Avenue
Tucson, AZ 85714-2123

Phone: (520) 571-1999

Fax: (520) 571-1888

Toll Free: (800) 843-6067

Main E-mail: info@cemrock.com

Contact: Mark Rogers, Director Marketing & Sales

Web site: www.cemrock.com

Company Description: For over 33 years Cemrock has specialized in the custom construction of artificial rock formations, replicated trees and water features for zoos, aquariums, museums and entertainment venues, providing aesthetically harmonious, convincing and functional environments, both terrestrial and aquatic. Our talented staff also creates distinctive and whimsical play sculptures, hand sculpted in any form you can imagine. Our experienced team of artists and craftsmen has mastered the balance of artistic talent and construction expertise. This attention to detail ensures that your project is not only aesthetically pleasing but also in budget, on schedule and of the highest construction quality.

Staff:

President: Brian Olson

Vice President: Roger Conley

Business Development: Mark Rogers

Centaman, Inc.

31st Floor, 875 N Michigan Ave
Chicago, IL 60611

Phone: (800) 804-9373

Toll Free: (800) 804-9373

Main E-mail: info@centaman.com

Contact: Mike Korb, President

Web site: www.centaman.com

Company Description: Award Winning Products from a Top 100 Software Company. Ticketing. Reservations. Point of Sale. CRM. Access Control. "One System. One Vendor." CENTAMAN's sales and enterprise management system has the most comprehensive feature set available from a single vendor, offering the best reporting system in the business. Our modular design readily accommodates your evolving business needs. Easily create custom reports, save them in a variety of formats, including Excel, and distribute them automatically by E-mail or SMS/Text. In business since 1991, CENTAMAN supports a global client base with over 750 sites through offices in the USA, Canada, Australia and New Zealand. Phone: (800) 804-9373 | E-mail: info@centaman.com | Website: www.centaman.com

Staff:

President: Mike Korb

CEO: Mark Iles

Sales Manager: Ian McMillan

Central Nebraska Packing, Inc.

2800 East 8th Street
North Platte, NE 69101

Phone: (308) 532-1250

Fax: (308) 532-2744

Toll Free: (800) 445-2881

Main E-mail: info@nebraskabrand.com

Contact: Rich Freitag, Director of Marketing & Sales

Web site: www.nebraskabrand.com

Company Description: Central Nebraska Packing, Inc. has manufactured Nebraska Brand Zoological Diets (Feline, Canine, and Bird of Prey) for well over 35 years. These prepared diets are produced using only meat originating from USDA/FSIS Inspected facilities. We offer both horse and beef based carnivore diets, and bone products. All Nebraska Brand products are produced using a Certified HACCP System; along with several other Quality Control Programs. We have the capacity to manufacture custom zoo diets to meet your specifications. The number one priority at Nebraska Brand is to produce the highest quality product, at the lowest price. For additional information, please give us a call, or visit our website: www.nebraskabrand.com

Staff:

CEO/General Manager: Lloyd Woodward

National Director of Zoo Marketing: Rich Freitag

Chance Morgan, Inc.

4219 Irving
Wichita, KS 67209

Phone: (316) 945-6555

Fax: (316) 942-7416

Main E-mail: sales@chancemorgan.com

Contact: Larry Breitenstein, National Sales Manager

Web site: www.chancemorgan.com

Company Description: Manufacturer of custom endangered species carousels, miniature trains, people-moving trams, safari car rides and a wide range of amusement rides.

Staff:

National Sales Manager: Larry Breitenstein

Marketing Manager: Sara Julian

Charles Products, Inc.

12290 Wilkins Avenue
Rockville, MD 20852-1834

Phone: (301) 881-1966

Fax: (301) 468-6340

Toll Free: (800) 242-7537

Main E-mail: frank@charlesproducts.com

Contact: Frank Stopak, President

Web site: www.charlesproducts.com

Company Description: Nation's leading supplier of custom designed gift and souvenir items for zoos and aquariums.

Staff:

President: Frank Stopak

CEO: Marshall Cannon

Exec. VP Sales & Marketing: Glen Heitmann

ChemArt

15 New England Way
Lincoln, RI 02865

Phone: (401) 333-9200

Fax: (401) 333-1634

Toll Free: (800) 521-5001

Main E-mail: marketing@chemart.com

Contact: Lee Rush, Marketing Executive

Web site: www.chemart.com

Company Description: ChemArt creates fully custom keepsakes, ornaments, and collectibles that capture your organization's theme, special event, mission, message, or milestone celebration. Our gifts help organizations recognize key donors, build appreciation, increase community awareness, and raise funds for thousands of organizations across America. Our keepsakes have benefited the White House Historical Association, the St. Louis Zoo, South Carolina Aquarium, the National Zoo, the Humane Society of the US, PETA, Greyhound Pets of America, Southeastern Guide Dogs and more.

Chicago Scenic Studios

1315 N. North Branch Street
Chicago, IL 60642

Phone: (312) 274-9900

Fax: (312) 274-9901

Main E-mail: jnotarianni@chicagoscenic.com

Contact: Jim Notarianni, Business Development

Web site: www.chicagoscenic.com

Company Description: Chicago Scenic Studios provides zoos, aquariums and museums more than 30 years of experience in themed environment engineering, fabrication, installation and design. Our highly skilled staff partners with your team to provide safe, educational immersive environments and exciting memories through themed exhibit, retail, restaurant and admission spaces. Chicago Scenic can act as general contractor, project manager, or fabricator or project manager in support of your design or ours.

Our background in exhibits, retail, theater, amusements, special events and corporate spaces provides you with our understanding of differing needs in unique spaces. From interactives to A/V, from play stations to traveling exhibits, we want to help you tell your story to captivated audiences.

Staff:

President: Robert F. Doepel

Director of Creative Development: Jeff Bartle

Senior Project Managers: Ross Hamilton, Gary Heitz, and Ken Zommer

Christopher Chadbourne & Associates

129 Portland St, Second Floor
Boston, MA 02114

Phone: (617) 305-1000

Fax: (617) 367-6222

Main E-mail: cportnoy@ccadesign.com

Contact: Cara Portnoy, Office Manager

Web site: www.ccadesign.com

Company Description: CCA creates rich, three-dimensional environments that visually excite and involve visitors through the use of audio/visual, tactile, and interactive elements. These settings are combined with traditional interpretive elements, such as graphics, text, and artifacts, to create informative and compelling experiences for the visitors. Each project calls for flexibility in our design approach, with exhibit techniques selected to meet the client's goals and the needs of the audience.

We work closely with our clients to make sure that their creative and practical goals are upheld throughout the project. Our exceptional researchers, writers, editors, architects, and designers immerse themselves in the exhibit subject, becoming familiar with its every nuance. Then combining the best of traditional and cutting-edge technologies, we carefully shape the material into rich experiences that educate, motivate, engage, move, entertain, and thrill visitors of all ages and backgrounds.

Our practical knowledge of fabrication and installation gives us expertise in designing to a budget, and a solid grasp of effective alternate techniques and available materials.

Our staff offers backgrounds in museum curatorial and directorship positions, in education and scriptwriting, anthropology and history, and diverse design experience in theater, architecture, graphics, film fine arts, interior design and industrial/product design. Our approach to design is one in which a variety of disciplines, including carefully selected filmmakers, media and technical specialists, and subject experts, are combined to create the appropriate mix of talents and experience for each project. Our creative process is an inclusive one making our clients and other creative contributors full partners in design development.

Staff:

Office Manager: Cara Portnoy

President/Creative Director:

Christopher Chadbourne

Director of Design: Michael Biddle

Projects Director: Andrea Medalie

Director of Production: David Whitemyer

Senior Project Manager: Christopher Tebbutt

Marketing Director: Felicia O'Keefe

Classic Escapes, Inc.

58-25 Queens Blvd.

Woodside, NY 11377

Phone: (718) 204-7077

Fax: (718) 204-4726

Toll Free: (800) 627-1244

Main E-mail: stacyf@classicescapes.com

Contact: Stacy Fiorentinos, President

Web site: www.classicescapes.com

Company Description: Specializing in customized travel for zoos and zoological societies of nature and cultural destinations around the globe - specifically, to East and Southern Africa, Egypt & Morocco, Ecuador/Galapagos, Peru, Argentina/Chile, Brazil, Costa Rica, Panama, Belize, Australia & New Zealand, as well as Asia to Jordan, India, Thailand, Vietnam, China and Borneo.

Staff:

President: Stacy Fiorentinos

Vice-President: Diana Fiorentinos

Executive Director: Susan Gettum

Cloward H2O

2696 N. University Ave., Suite 290

Provo, UT 84604

Phone: (801) 375-1223

Fax: (801) 377-3119

Main E-mail: info@clowardh2o.com

Contact: Allen Clawson, Principal/VP

Web site: www.clowardh2o.com

Company Description: Cloward H2O provides complete site engineering, including civil, structural, electrical and mechanical engineering, specialized water design, aquatic life support systems, production and construction administration services, and specializes in the design of all things "water." Our projects range from waterparks and attractions to aquariums and resorts, irrigation and drainage to large commercial pools and fountains, theme parks to community and residential developments, as well as a variety of natural water elements such as lakes and lagoons, streams, waterfalls, and aquatic life support systems.

Truly leaders in the industry, Cloward H2O provides innovative and creative solutions that enhance the productivity, performance, efficiency and practicality of the Life Support Systems we design. Working hands-on with our client and their operating team while listening to their needs and vision, our proficient and creative team makes the dream a reality.

Our aim is to minimize operating costs while simplifying operation and maintenance through incorporation of appropriate automation and redundancy. With clear and specific drawings, three dimensional models, and complete specifications, Cloward H2O ensures that the end product meets all aspects of the design's intent.

As a full-service design and engineering firm specializing in water features and aquatic life support engineering, ClowardH2O has been consistently delivering our expertise for over two decades. Our credits include some of the most prominent resorts and aquatic attractions around the world.

Staff:

President: Corry Cloward

Principal/VP: Allen Clawson

Project Manager: Damon Roberts

Sr. Designer: Tim Ringger

Marketing & Finance Manager: Marianna Henry

CLRdesign

833 Chestnut St., Suite 1000

Philadelphia, PA 19107

Phone: (215) 564-0250

Fax: (215) 564-1154

Main E-mail: kmarshall@clrdesign.com

Contact: Mark Beauchamp, President

Web site: www.clrdesign.com

Company Description: CLRdesign is an award-winning architectural and landscape architectural firm focused on designing zoological spaces that inspire, educate, preserve and protect. With a solid theoretical and practical design foundation, and over 25 years of focused experience, we remain at the forefront of key innovations and trends that began with the advent of landscape immersion and now include activity-based design for animals, adventure education, campus ecology, sustainable design and revenue driven entry complexes. CLR's office is located in Philadelphia, Pennsylvania with 26 highly qualified staff members. The cumulative expertise and perspective of the principals and staff offers clients a unique, comprehensive approach to multi-disciplinary projects.

Staff:

Sr. Principal: Gary Lee, AIA

President: Mark Beauchamp, ASLA

Vice President: Greg Dykstra, AIA

Vice President: Jón Stefánsson, ASLA

ConsultEcon, Inc.

545 Concord Ave., Suite 210

Cambridge, MA 02138

Phone: (617) 547-0100

Fax: (617) 547-0102

Main E-mail: info@consultecon.com

Contact: Thomas J. Martin, President

Web site: www.consultecon.com

Company Description: ConsultEcon, Inc./Office of Thomas J. Martin provides market studies, financial feasibility analysis, economic impact studies, business plans and management consulting services to clients in the fields of visitor attractions and travel and tourism development. The professionals of ConsultEcon have conducted studies for hundreds

of visitor attraction projects, and have worked with both large and small existing and proposed aquariums, zoos, and nature centers of all sizes.

Staff:

President: Thomas J. Martin
Vice President: Robert E. Brais
Principal: Elena Kazlas

Contribute.com

805 SW Broadway, Suite 1600
Portland, OR 97205-3356

Phone: (503) 973-5200

Fax: (503) 973-5252

Main E-mail: dallison@collegenet.com

Contact: Dawna Allison, Marketing Manager

Web site: www.contribute.com

Company Description: Contribute.com (www.contribute.com), a subsidiary of CollegeNET, Inc., is a leading provider of Internet forms services to the non-profit sector. Forms served by Contribute.com include membership forms, contribution forms, event registration forms, conference registration forms, alumni giving forms, and many others. Contribute.com's extensive client list includes local chapters of the American Red Cross and United Way, the Santa Barbara Zoo, the Marine Mammal Center, and the Monterey Bay Aquarium. CollegeNET, Contribute.com's parent company, currently serves over 1200 client institutions and organizations. The company was founded in 1977 and is headquartered at 805 SW Broadway, Ste 1600, Portland, OR 97205

Staff:

Marketing Manager: Dawna Allison
Sales/Account Manager: Todd van der Kieft
Account Manager: Jordana Estner

Convergence.net

6 Journey, Suite 160
Aliso Viejo, CA 92656

Phone: (949) 716-8322

Fax: (949) 716-8322

Main E-mail: matty@convergence.net

Contact: David Matty, President & CEO

Web site: www.convergence.net

Company Description: Convergence.net provides solutions for web-based sales of admission tickets, memberships, consignment tickets, and group packages. Our systems use either your current barcode and gate scanning systems or use our convenient real-time ticket redemption services through the internet. Convergence.net also provides eMarketing services such as promotional eMail systems and web site development.

Staff:

President & CEO: David Matty
Sales Consultant: Randy Thomas

Cool Media

50 California Street Suite 1500
San Francisco, CA 94111

Phone: (415) 439-5337

Main E-mail: bruce@coolmediausa.com

Contact: Bruce Skrien, CEO

Web site: www.coolmediausa.com

Company Description: Outdoor Cooling/
Advertising Kiosk

Staff:

CEO: Bruce Skrien

Corners Limited

841 Gibson Street
Kalamazoo, MI 49001

Phone: (269) 345-7599

Fax: (269) 345-3305

Toll Free: (800) 456-6780

Main E-mail: sales@cornerslimited.com

Contact: James Pestoor, President

Web site: www.cornerslimited.com

Company Description: Designers and
manufacturers of custom caging.

Staff:

Owner: Jim Pestoor
Operations Manager: Jeff Smith
Sales Representative: Karen Valacak

Cortina Productions

6623 A Old Dominion Dr.
McLean, VA 22101

Phone: (703) 556-8481

Fax: (703) 847-9694

Main E-mail: jim@cortinaproductions.com

Contact: James Cortina

Web site: www.cortinaproductions.com

Company Description: Cortina Productions specializes in designing and producing films and interactive media experiences that inform and entertain audiences, while pushing the envelope of technology. The expertise of Cortina Productions spans a full range of media exhibits - immersion multi-screen shows to single screen productions, and multi-player interactives to single-user kiosks. Cortina Productions has produced media programs for some of the nation's most innovative institutions including the U.S. Holocaust Memorial Museum, the Newseum, the Muhammad Ali Center, the Bethel Woods Woodstock Museum, and the Smithsonian's National Museum of the American Indian - creating hundreds of media-based exhibits.

Staff:

Principal: James Cortina

Cost of Wisconsin, Inc.

4201 Highway P
Jackson, WI 53037

Phone: (262) 677-6060

Fax: (262) 677-6020

Toll Free: (800) 221-7625

Main E-mail: cfooster@costofwisconsin.com

Contact: Chris Foster

Web site: www.costofwisconsin.com

Company Description: Since 1957, COST has been providing exhibit fabrication services for zoological parks, aquariums and museums worldwide. Our creativity and attention to detail is recognized by the awards we have received. COST constructs authentic rock, cascading waterfalls, earthen textures, facades, faux trees, sculptures, coral and other theme features. We also provide acrylic window installation for many aquarium projects we undertake. Our 140,000 sq. ft. plant in Wisconsin is available for tours to zoo personnel and design professionals.

Staff:

President: Jon Stanwyck
Southeastern Regional Sales Manager:
Jeffrey Sheiber
Midwestern Sales Representative:
John W. Hawkinson
Senior Estimator: Jack Beatty
VP of Sales and Marketing: Christopher B. Foster

David L. Manwarren Corporation

9146 9th Street
Rancho Cucamonga, CA 91730-4405

Phone: (909) 989-5883

Fax: (909) 989-5493

Main E-mail: david@dlmanwarren.com

Contact: David L. Manwarren, President

Web site: www.dlmanwarren.com

Company Description: Provides complete exhibit construction services, such as rockwork, trees, water features, in anything from concrete to fiberglass, including design, design/build options, construction supervision, construction estimating, construction documents and specifications primarily for zoos and aquariums. The D.L. Manwarren Corporation also fabricates enhancements, such as artificial corals, bracket fungus, artificial vines and various artifacts, like sunken ships and associated components.

Staff:

President: David L. Manwarren
Director/Major Projects: Bill Corley
VP/Administrative: Jean Manwarren
Fabrication: Julie Wagner
Director of Marine Operations: Marty Wisner
Director of Design: Martin Schuchert

December Diamonds

3425 Dellwood Rd.

Waynesville, NC 28786

Phone: (828) 926-3308

Fax: (828) 926-3655

Main E-mail: decemberdiamonds@charter.net

Contact: Scott Nielsen & Troy Graves, owners

Web site: www.decemberdiamonds.com

Company Description: Aquatic ornaments and zoo ornaments

Design + Communication Inc.

4749 Notre-Dame St W

Montreal, Quebec, CANADA H4C 1S9

Phone: (514) 932-1428

Fax: (514) 934-5438

Main E-mail: reception@designc.com

Contact: André Bilodeau, VP Design & Development

Web site: www.designc.com

Company Description: Born out of Expo 67, Design + Communication Inc. is a Montreal-based firm of exhibit designers producing permanent, temporary and traveling exhibits for museums, world's fairs, zoos, aquariums, and interpretation centers.

Staff:

President, Founder: Jean Saint-Cyr, A.C.I.D.

Partner, VP Administration & Management:

Hélène Bertrand, A.C.I.D.

Partner, VP Design & Development:

André Bilodeau

Partner, VP Design: Jean-François Major

Partner, VP Technologies: Claude Parent

Diagnostic Imaging Systems, Inc.

2325 E St. Charles

Rapid City, SD 57703

Phone: (605) 341-2433

Fax: (605) 341-0053

Toll Free: (800) 346-9729

Main E-mail: joe@vetxray.com

Contact: Joe Hecker, President

Web site: www.vetxray.com

Company Description: Diagnostic Imaging Systems, Inc. (DIS) provides Quality Imaging products at the best possible Competitive pricing. We combine industry knowledge with an understanding of your practice, to keep x-ray simple, so you can spend more time effectively managing your business. DIS products are specifically tailored to, and match with your equine, mixed or small animal practice. We supply all products related to Radiology for Today!

Staff:

Owner: Joe Hecker

Srv. Manager: Matt Gunter

Sales: Aaron Dafoe

Sales: Dane Oman

Sales: Steve Maguire

Dealer Sales: Kelly Moore

Marketing Manager: Teena Conrad

Dinosaurs Unearthed

11121 Horsehoe Way, Unit 223

Richmond, BC, CANADA V7A 5G7

Phone: (604) 277-0707

Fax: (604) 277-1617

Main E-mail: jennifer@dinosaursunearthed.com

Contact: Jennifer Chow, Sales & Marketing Manager

Web site: www.dinosaursunearthed.com

Company Description: Since their discovery, dinosaurs have fascinated human beings. Their larger-than-life existence, the science, the mythology and the mystery of the unknown—all this, and more, contributes to making dinosaurs among the most studied and enthralling of creatures that ever inhabited the Earth. At Dinosaurs Unearthed, we share your interest in the excitement and discovery of these magnificent creatures! From animatronic dinosaurs to skeletons to fossils and more, we offer a complete solution to dinosaur exhibitions that will impress you and your guests. Come learn about all Dinosaurs Unearthed has to offer and how we make dinosaur exhibitions truly spectacular.

Staff:

Managing Director: Nancy Brenner

Diversey, Inc

118 White Branch Court

Fort Mill, SC 29715

Phone: (803) 802-2672

Fax: (803) 802-2612

Main E-mail: jim.wilson@diversey.com

Contact: Jim Wilson, RVP Corporate Accounts

Web site: www.diversey.com

Company Description: Sustainable cleaning and sanitation products and services. Facility cleaning solutions.

Staff:

Corporate Account Manager: Tom Beinkemper

RVP Corporate Accounts: Jim Wilson

VP Sustainability: Bob Israel

Dixon Studios, Inc.

912 S Park Ave

Tucson, AZ 85719-6741

Phone: (520) 628-3699

Fax: (520) 628-4216

Main E-mail: kenichols@dixonstudios.com

Contact: Kay Nichols, President

Web site: www.dixonstudios.com

Company Description: Design and fabricate exhibits for zoos, aquaria, visitor centers and museums.

Staff:

President: Kay Nichols-Dixon

Vice President: Gary Dixon

Accounting: Lauren Villalobos

Management: Kevin Illige

Estimating: Fred Major

Dodson Studios, Inc.

332 W. Lee Highway #100

Warrenton, VA 20186

Phone: (703) 758-2555

Fax: (703) 935-0094

Main E-mail: dodsonstudios@aol.com

Contact: April Seeley Dodson, President

Web site: www.dodsonstudiosinc.com

Company Description: Dodson Studios Incorporated is an award winning exhibit fabrication company that has been providing our clients with incomparable sculpted concrete products world wide. With over thirty-five years combined experience the founders of Dodson Studios have been creating exceptional exhibits, exciting sculptural elements and museum quality rockwork for zoos and aquariums, resorts, nature centers, commercial and residential properties alike. With our innovative team leaders, highly skilled craftsmen and top notch artists Dodson Studios is steadily becoming the company to seek when superior artistry and quality are demanded.

Staff:

President: April Seeley Dodson

Vice President: Darren Dodson

Director of Field Operations: James Haase

Director of New Markets: Dave Barnes

Doppelmayr CTEC, Inc.

6452 Fig Street, Unit B
Arvada, CO 80004

Phone: (303) 277-9476

Fax: (303) 277-9759

Toll Free: (800) 732-9939

Main E-mail: randy.woolwine@doppelmayrctec.com

Contact: Randy Woolwine, Vice President Sales

Web site: www.doppelmayr.com

Company Description: Provide skyrides for zoos and amusement parks. Additional services include service, maintenance, and testing of skyride installations. We also own and operate a small Zoo as a public service in Austria.

Staff:

President: Mark Bee

Vice President Sales: Randy Woolwine

Customer Service Manager: Red Blomer

ECOS Communications

2028 17th St.

Boulder, CO 80302

Phone: (303) 444-3267

Fax: (303) 444-3730

Main E-mail: info@ecos.us

Contact: Seth Frankel, Managing Director

Web site: www.ecos.us

Company Description: Founded in 1991, ECOS Communications provides master planning, interpretive signage, branding and exhibit design services. From ideation to installing the last nut and bolt, ECOS' 125+ years of cumulative exhibition experience brings a wealth of insight, and fun! Whether it's a small or large project, we provide a full range of creative services, including in-house design, research and content development. Our combination of scientific experience and artistic creativity are unique in the exhibit field. We have received numerous national awards from the National Association for Interpretation (NAI), Society for Environmental Graphic Design (SEGD), AZA, and many others. Clients include zoos, aquariums and other natural/cultural history venues throughout North and Central America. We take tremendous pride in being the sole source for many long-term clients... as well as in developing new and exciting relationships.

Staff:

Managing Director: Seth Frankel

Principal: Chip Isenhardt

Senior Designer: Jenny Dyer

Senior Developer: Jennifer Chapman

Principal: Jill Isenhardt

Designer: Kevin Oehler

Developer: Michelle Wolf

EDG

10999 Riverside Dr., Suite 200
North Hollywood, CA 91602-2239

Phone: (818) 763-8888

Fax: (818) 763-2288

Main E-mail: patsy.tillisch@edgcompany.com

Contact: Patsy Tillisch, Principal

Web site: www.edgcompany.com

Company Description: EDG is an innovative destination development partner for resorts, hotels, entertainment retail, theme parks, themed animal attractions, and related mixed-use real estate venues worldwide, specializing in projects with entertainment elements. EDG specializes in development strategies, master planning, branding, project and design management, and operational planning services for owners and investors seeking innovative and unique destination experiences. From idea generation through implementation and opening day, they support their clients throughout the life of each project. As the owner's strategic partner, EDG brings into focus each client's vision, enhancing real estate and economic value to meet business objectives. EDG applies our vast experience in solving complex issues such as regional tourism initiatives, traffic and transportation, pre-development, sustainability, infrastructure systems, and intellectual property & branding strategies. EDG has active projects in China, Korea, Malaysia, UAE, Egypt, and USA. EDG (www.edgcompany.com) is based in North Hollywood, California, USA.

Staff:

Principal: Patsy Tillisch

Principal/Co-Founder: Lee Lanselle

Principal/Co-Founder: Thomas Kozlowski

Principal/Co-Founder: Rob Wyatt

Edge Concrete Construction

18740 142nd Ave. NE

Woodinville, WA 98072

Phone: (425) 482-3343

Fax: (425) 482-3342

Main E-mail: wendy@edgeconcretelc.com

Contact: Wendy Endres

Web site: www.edgeconcretelc.com

Company Description: Specializing in fabrication and installation of naturalistic environments, exhibitry, and modeling for zoos, aquariums and children's museums.

- Artistic Shotcrete and Guniting Contractor
- Themed Environments
- Artificial carved rock work
- Climbing walls
- Water features
- Aquarium tank inserts

Staff:

Business Manager: Craig Morrison

Office Manager: Kevin Morrison

Field Manager: Tawn Endres

Art Manager: Hang Liu

Edgewater Exhibits, LLC

21900 SW 169th Avenue

Miami, FL 33170

Phone: (305) 242-2887

Fax: (305) 242-8157

Main E-mail: kristin@edgewaterexhibits.com

Contact: Kristin Mertz, Director

Web site: www.edgewaterexhibits.com

Staff:

Operations Manager: Juan Guzman

Art Director: Mark Bryan

Company Description: Edgewater Exhibits is a Manufacturer of highly detailed ecological exhibits. Edgewater's Exhibits are fully integrated, LSS, Themeing, Lighting, with particular consideration on functionality and maintainability, as well as Museum quality reproductions of virtually any habitat.

Edgewater Principals and Personnel are routinely hired to consult on a myriad of Zoo and aquarium issues, from LSS system diagnosis, LSS commissioning and training, exhibit construction processes and repair, fish health and disease diagnosis. Edgewater's personnel, do system maintenance and repair as well as installation of today's more advanced systems including ozone and UV and control systems.

EDSA

1512 E. Broward Blvd., Suite 110
Ft. Lauderdale, FL 33301

Phone: (954) 524-3330

Fax: (954) 524-0177

Main E-mail: jlalli@edsaplan.com

Contact: Joseph J. Lalli, President & Managing Partner

Web site: www.edsaplan.com

Company Description: As one of the industry's most respected planning and landscape architectural firms, EDSA's talented designers have mastered the subtle art of transforming creative ideas into solid concepts and weaving these concepts into a coherent engaging storyline, providing the foundation for the total guest experience. Our expertise in master planning, concept design, capacity and programming analysis, theme development and complete site design includes museums, zoos, aquariums, theme parks and sports venues around the globe.

Staff:

President & Managing Partner: Joseph J. Lalli

Vice President: John Allyn, ASLA

Principal: Gregg Sutton, ASLA

Associate Principal: Edwin Linqvist, ASLA

Marketing Manager: Jill Martinez

Edwards Technologies, Inc.

139 Maryland Street
El Segundo, CA 90245

Phone: (310) 536-7070

Fax: (310) 322-1459

Main E-mail: roberta.perry@etiemail.com

Contact: Roberta Perry, VP Mktg & Bus Dev

Web site: www.edwardstechnologies.com

Company Description: Founded in 1984, Edwards Technologies, Inc. (ETI) designs 3D theaters and multisensory media and technology systems, creating captivating environments that entertain and inspire audiences worldwide. ETI's capabilities include: exhibit media systems, specialty theaters (2D/3D), in-theater special effects, sound systems, audio effects, A/V control systems, video displays, multiscreen shows and interactives.

Staff:

President/CEO: Brian Edwards

VP, Operations: Ravi Shankar

VP of Mktg. & Bus. Dev.: Roberta Perry

EHDD Architecture

500 Treat Avenue Suite 201
San Francisco, CA 94110-2014

Phone: (415) 285-9193

Fax: (415) 285-3866

Main E-mail: info@ehdd.com

Contact: Marc L'Italien, Principal

Web site: www.ehdd.com

Company Description: EHDD is an internationally recognized architecture firm specializing in aquariums, zoos, and museums. The firm has a sixty-five year history of designing buildings that are extraordinarily empathetic to site, context, and client needs. A partial client list includes the Monterey Bay Aquarium, John G. Shedd Aquarium, California Science Center, Exploratorium in San Francisco, Aquarium of the Pacific, The Florida Aquarium, National Museum of Marine Biology/Aquarium in Taiwan, Los Angeles Zoo, San Diego Zoo, Brookfield Zoo, Philadelphia Zoo and Lincoln Park Zoo.

Staff:

Principal: Scott Shell

FAIA Principal: Chuck Davis, FAIA

Principal: Marc L'Italien, FAIA

Principal: Jennifer Devlin, AIA

Principal: Duncan Ballash, AIA

Assoc. Principal: Glennis Briggs, AIA

Assoc. Principal: Rick Feldman, AIA

Assoc. Principal: Greta Jones

Emperor Aquatics, Inc.

2229 Sanatoga Station Road
Pottstown, PA 19464-3200

Phone: (610) 970-0440

Fax: (610) 970-0443

Main E-mail: info@emperoraquatics.com

Contact: Steve Zimmer, President

Web site: www.emperoraquatics.com

Company Description: Emperor Aquatics, Inc. celebrates over twenty years of providing cutting-edge UV Disinfection and Water filtration technology. Our commitment to quality is demonstrated by our customers' 12+ year old equipment still running effectively. We match the equipment to your application's specific requirements for an efficient and cost-effective filtration system—achieving your water quality needs within your budget and with equipment you can count on. Visit www.emperoraquatics.com for more information.

Staff:

President: Steve Zimmer

NE Sales Manager: Adrian Megay

Marketing & Graphics: Scott Paparella

EnTCO's The Ride Works

125 James Way
Southampton, PA 18966

Phone: (215) 355-9100

Fax: (215) 357-4000

Main E-mail: rlloyd@therideworks.com

Contact: Robert E. M. Lloyd, President & Chief

Creative Off

Web site: www.therideworks.com

Company Description: EnTCO's The Ride Works creates themed attractions for zoos, museums, science centers, family entertainment centers and theme parks. We specialize in custom attractions and offer the award-winning interactive photo adventures of Wild Earth: African Plains Safari and the new Deep Ocean Safari featuring Philippe Cousteau and NOAA/NMSP that use our long history of motion base expertise and our skill and passion for creating compelling interactive experiences. We work with experts around the world to craft accurate and emotional adventures that support your mission and engage your audience in a story that they help complete. The Ride Works: stories moving people.

Staff:

Director of Sales & Marketing: Dave Mitchell

Sales Associate: Stacey Tomes

Business Development Manager: Sandi Busch

Environs

8647 Baypine Road, Building 1 - Suite 200
Jacksonville, FL 32256

Phone: (904) 260-7770

Fax: (904) 260-7789

Main E-mail: rikke@environs.com

Contact: Rikke Ravnborg, Marketing & Branding

Web site: www.creativenviron.com

Company Description: Authentic and original environments

- Exhibiting
- Three Dimensional Signage
- Themed Environments
- Murals
- Sculpture
- Scenic Art
- Rockscape, Rock Sculpture
- Project Management
- Thematic Design/Fabrication/Installation

Staff:

President: John R. Oldham

Senior Designer: Nancy Lindahl

Business Development: Jeff Leininger

Graphic Designer: Patrick Moran

Art & Design Director: Thomas Goldsworthy

Eurolink Design Corporation

930 Huber Street, Suite H
Grover Beach, CA 93433-3029

Phone: (805) 481-4507

Fax: (805) 481-4512

Main E-mail: jasmynj@eurolinkdesign.com

Contact: Jasmyn Johnson, Administration Assistant

Web site: www.eurolinkdesign.com

Company Description: Supplies state-of-the-art electric penny press souvenir machines which are

placed in zoos/aquariums. Your guests' pennies are transformed into an elongated collectible souvenir coin with artwork designs and logos all customized for each location. Also available in quarter press. Zoo themed Footsie Wootsie™ machines, Animal Power and Marine Power impulse machines and Photo Booths.

Staff:

President: Dale Williams

Vice President Marketing: Lynn Hughson

Administrative Assistant: Jasmyn L. Johnson

Event Network

1010 Turquoise St., Suite 325

San Diego, CA 92109

Phone: (503) 635-1249

Fax: (503) 675-2826

Main E-mail: jerry@eventnetwork.com

Contact: Jerry Gilbert, Vice President of Marketing

Web site: www.eventnetwork.com

Company Description: Event Network is the leading operator of gift shops for zoos, aquariums, museums, science centers, botanical gardens and other highly regarded cultural attractions throughout North America. Our company philosophy and values are rooted in the notion that we are invited guests at each of these wonderful institutions. We look at each partnership unto itself and build customized merchandise assortments and store operations teams to fit into their unique environments. Ultimately, our purpose is to extend and elevate the guest experience and achieve the maximum retail potential of our partners' cultural attractions. As a sharp contrast to other third-party retail solution providers, Event Network focuses exclusively on retail and the results have been phenomenal. Our experience, creativity, passion and commitment to integrated partnerships have yielded extraordinary results. We guarantee our partners a higher return from retail than they have achieved on their own or with another third-party operator. We are committed to continuous improvement and to provide exemplary guest service. We love what we do and feel fortunate to be part of such an important and dynamic industry.

Staff:

President: Larry Gilbert

VP of Purchasing: Helen Sherman

VP of Human Resources: Merry DeMartino

VP of Marketing: Jerry Gilbert

Fauna Research, Inc.

8 Bard Avenue

Red Hook, NY 12571-1108

Phone: (845) 758-2549

Fax: (845) 758-2550

Main E-mail: faunaresearch@yahoo.com

Contact: Mark MacNamara, President/Owner

Web site: www.faunaresearch.com

Company Description: Hard to find handling equipment for non-domestic hoofstock such as: hydraulic hoofstock tamer, standard mechanical tamer, giraffe tamer, rhino crates and restraint, bison and large bovid head gates, chutes, corrals and sorting tubs, and portable trap and management pens for deer and antelope.

Staff:

President/Owner: Mark MacNamara

Secretary/Treasurer/Owner: Martha MacNamara

Director of Operations: Jim Reiter

Farm/Manager: Tom Tomlinson

FedEx Services

612 N. Access Rd., 2nd Floor

Chicago, IL 60666

Phone: (773) 601-5930

Fax: (773) 601-0545

Toll Free: (800) 405-9052

Main E-mail: bclemmons@fedex.com

Contact: Bruce Clemmons, Mgr Live Animal Desk

Company Description: Air transportation of animals on scheduled service flights.

Staff:

Live Animal Specialist: Lydia Petropoulos

Live Animal Specialist: Carolyn Frisch

Live Animal Specialist: Mark Bakke

Live Animal Desk Assistant: Kathleen Terzinski

French & Parrello Associates, PA

1800 Route 34, Suite 101

Wall, NJ 07719

Phone: (732) 312-9800

Fax: (732) 312-9801

Main E-mail: info@fpaengineers.com

Contact: Meggan Modrzejcki, Proposal Coordinator

Web site: fpaengineers.com

Company Description: Founded in 1974, French & Parrello Associates, P.A., is a full-service engineering firm, employing over 140 professionals in four offices- Wall (headquarters), Mullica Hill and Hackettstown, NJ and Bethlehem, PA.

Staff:

Landscape Architect: Mike Piga, CLA, RLA

Sr. Vice President: Keith B. Smith, PE, CME, PP

Sr. Vice President: Willaim F. Nero, PE, CME, PP

Sr. Vice President: Mike Tronccone, PE

Freshens

1750 The Exchange

Atlanta, GA 30339

Phone: (678) 627-5406

Fax: (678) 627-5454

Main E-mail: jstdenis@freshens.com

Contact: Jennifer St. Denis

Web site: www.freshens.com

Company Description: Smoothies, Frozen Yogurt, Snacks, and Granola

Staff:

New Business Development Manager:

Jennifer St. Denis

VP of New Business Development: Steve Kibler

New Business Development Manager: Rick Buffkin

Director of New Business Development:

Gavin O'Connor

New Business Development Manager: Rod Dowdy

Gateway Ticketing Systems, Inc.

315 E 2nd Street

Boyertown, PA 19512-1601

Phone: (610) 987-4000

Fax: (610) 987-4001

Toll Free: (800) 487-8587

Main E-mail: sales@gatewayticketing.com

Contact: Mike Furman, Director of Sales and Marketing

Web site: www.gatewayticketing.com

Company Description: Gateway Ticketing Systems, Inc. is the world leader in admission control and ticketing software for the cultural, leisure and transportation industries. In business for 21 years, Gateway provides sales, service, and support throughout North America and worldwide. Galaxy, Gateway's revenue management and admission control system, provides a comprehensive solution for zoos and aquariums to control data, revenue and security. They can manage and monitor admissions, events, guest services and retail from one central location, and track sales whenever and wherever they take place. Gateway provides the tools to improve operations efficiency, enhance the guest experience, cut costs and increase sales.

Staff:

Director of Sales and Marketing: Mike Furman

Sales Representative: Charlie Broschart

Sales Representative: Steve Bell

Gecko Group Inc

211 West Chestnut St.
West Chester, PA 19380

Phone: (610) 430-0305

Fax: (610) 430-8633

Main E-mail: ellie@geckogroup.com

Contact: Ellie Byrom-Haley, President/CCO

Web site: www.geckogroup.com

Company Description: Gecko Group is a leading environmental graphics design firm in the aquarium, zoo and museums marketplace. We help education-focused destinations create authentic and positive visitor experiences. Our design disciplines concern the visual and strategic aspects of way finding, signage, identity, interpretive graphics and exhibits that shape the idea of place.

Staff:

President/CCO: Ellie Byrom-Haley

Creative Director: Jill Metzger

Creative Services Director: Kathy Hughes

Marketing Director: Liz Ruff

GeckoTrack- part of the Active Network

10182 Telesis Court Suite 100
San Diego, CA 92121

Phone: (877) 996-2267

Toll Free: (888) 543-7223

Main E-mail: mdr@thriva.com

Contact: Nick Hawley

Web site: www.activenetwork.com

Company Description: Thriva's GeckoTrack, formerly GeckoTech Systems, provides the all-in-one technology solution for AZA organizations. Our services include registration and management for education, outreach and special event programs (including automatic confirmations and discounts), online donation options, membership and ticketing sales, online gift shops, group reservations, secure online photo galleries, online accounts for all members and more. Additionally, our software has simple mass communication tools, flexible reporting features, powerful database management, and many more features for day-to-day operations.

Staff:

Director of GeckoTrack: Matthew Donegan-Ryan

CEO: Matt Ehrlichman

Market Manager: Lyndsay Webb

Sales Representative: Nick Hawley

Guide by Cell, Inc.

300 Beale St., Suite 608
San Francisco, CA 94105

Phone: (415) 297-6677

Fax: (707) 988-7921

Main E-mail: dave@guidebycell.com

Contact: David Asheim, President

Web site: www.guidebycell.com

Company Description: Guide by Cell is the official provider of mobile solutions to over 750 nonprofit organizations, including several zoos and aquariums, national and state parks, botanical gardens, libraries, universities, and art and history museums.

Guide by Cell offers mobile technology solutions that allow organizations to engage their visitors and audiences in exciting new ways. Services include cell phone guided audio tours, various text message applications such as games and alerts, Smartphone applications, and "mobile giving", which allows visitors to make small donations by means of text messaging. Guide by Cell's services are accomplished by excellent customer service and training, easy to use back-end, detailed reporting and real-time visitor behavior monitoring.

Guide by Cell makes its cutting edge technology available at stunning ease and affordability, giving organizations the opportunity to reach, impress, engage and retain a larger amount of visitors and cut cost and revenue at the same time.

Staff:

President: David Asheim

Habitat Systems Limited

4489 NW Second Avenue, Suite 3B
Des Moines, IA 50313

Phone: (515) 280-1382

Fax: (515) 280-1210

Toll Free: (888) 909-5795

Main E-mail: info@habitatsystemsllc.com

Contact: Pat Knowles

Web site: www.habitatsystemsllc.com

Company Description: Habitat Systems Limited:

With over 50 years of custom cage building and animal care experience we design housing with features that are safe and healthy for the animals and keeper friendly. We are custom fabricators of exquisite exhibits as well as off-exhibit housing, veterinary clinic ICU's, educational travel cages, butterfly chrysalis, incubators. Each unit is built to your specifications. We can reduce your operations costs with our hollow core PVC plastic cages that are functionally superior and energy efficient.

Staff:

President/Partner: Tom Weidner

Vice President/Partner: Pat Knowles

Zoo Consultant: Doug Holmes

Zoo Consultant: Rico Walder

Hadley Exhibits, Inc.

1700 Elmwood Avenue
Buffalo, NY 14207-2408

Phone: (716) 874-3666

Fax: (716) 874-9994

Main E-mail: pwarner@hadleyexhibits.com

Contact: Paul Warner, National Account Executive

Web site: www.hadleyexhibits.com

Company Description: Hadley Exhibits has been creating and producing high-quality exhibits for Zoos and Museums for over fifty-years. The firm offers a complete range of exhibit support including design sensitive services, detailing, sculpting, wayfinding signage, project management, fabrication of interpretive graphics and interactive devices, and installation. Hadley Exhibits is housed in a well-equipped, 180,000 square foot facility. They also have extensive experience with ADA compliance.

Staff:

President: Theodore K. Johnson

National Account Executive: Paul Warner

Project Manager: Chris Emo

Hammerhead International

1941 Gentle Bluff Ct
N. Las Vegas, NV 89084

Phone: (702) 646-4275

Fax: (702) 646-4276

Main E-mail: jason@hammerheadintl.com

Contact: Jason Jovaag, CEO/Principle

Web site: www.hammerheadintl.com

Company Description: Glazing specialist for underwater, above water, acrylic and glass; Hammerhead International is the preferred installation company for zoos and aquariums across the world. From concrete consultation and waterproofing applications; Hammerhead specializes in the installation of glass and acrylic viewing panels for aquatic and dry habitats. Whether your project needs laminated low iron glass to complicated curved acrylic panels or tunnels, our professional installation is second to none for water tight and leak free installations.

Hammerhead International is your answer for "Turn Key" water contaminant leak free glazing.

From leak detection, remediation and waterproofing; Hammerhead International offers a variety of restoration services. Hammerhead includes acrylic panel scratch removal, polishing, and underwater diving for leak detection and waterproofing repair. These services are executed by underwater certified divers.

For your next project contact the preferred installation company for zoos and aquariums, Hammerhead International. "Heads above the Rest."

Staff:

CEO/Principle: Jason Jovaag

Haselden Construction, Inc.

6950 South Potomac

Englewood, CO 80112

Phone: (303) 751-1478

Fax: (303) 751-1627

Main E-mail: ronlevy@haselden.com

Contact: Ron Levy, Sr. Preconstruction Manager

Web site: www.haselden.com

Company Description: Founded in 1973, Haselden Construction, Inc. builds a diverse range of project types including new construction and renovation of institutional, entertainment, and hospitality projects. Current and recent projects include a new entrance and African predator exhibits at the Denver Zoo as well as a primate exhibit and new parking garage at the Denver Zoo.

Staff:

Project Manager: Joe Hanlin

Project Estimator: Sam Swan

Project Estimator: Mike McConnell

Project Manager: Vince Sorbello

Superintendent: Mike Breider

Hayward Flow Control

1 Hayward Industrial Drive

Clemmons, NC 27012

Phone: (336) 712-9900

Fax: (336) 712-0428

Toll Free: (888) 429-4635

Main E-mail: dstewart@haywardnet.com

Contact: Dave Stewart, Director of Marketing

Web site: www.haywardflowcontrol.com

Company Description: Thermoplastic valves, actuation, strainers, filters and pumps

Staff:

VP/GM: Rick Potter

Director of Sales: Mike Cipicchio

Marketing Associate: Cynthia Bristow

HGA

701 Washington Ave N

Minneapolis, MN 55401

Phone: (612) 758-4814

Fax: (612) 758-9814

Main E-mail: cgibbs@hga.com

Contact: Chris Gibbs, Principal

Web site: www.hga.com

Company Description: Architects, Engineers and Planners

Staff:

Principal: Chris Gibbs

Principal: Mia Blanchett

HH Architecture

520 S. Harrington Street

Raleigh, NC 27601

Phone: (919) 828-2301

Fax: (919) 828-2303

Main E-mail: khess@hh-arch.com

Contact: Kristen M. Hess, President

Web site: www.hh-arch.com

Company Description: HH Architecture is a full service design firm focused on creating spaces that promote learning, wellness, and recreation. We are committed to improving the community through conscientious, responsible design.

We are accredited professionals in Leadership in Energy and Environmental Design (LEED), and have extensive experience with design that minimizes waste and uses resources wisely. Each work should strive to be naturally day-lit, energy efficient, low maintenance, and utilize local materials.

Founded by Kristen Hess and Chris Horner, HH Architecture has worked on design projects including master planning, renovations, and new construction. Each venture is a shared investment between owner, designer, and builder to create a successful project that will positively impact the community and individual long after the process is complete.

We are recognized as a Woman-Owned Business Enterprise (MWBE) by the City of Raleigh, a Historically Underutilized Business (HUB) by the State of North Carolina, and as a Disadvantaged Business Enterprise (DBE) by the North Carolina Department of Transportation.

Design services include master planning, facility assessment, programming, architecture, interior design, construction administration, computer modeling, rendering, and cost management.

Staff:

President: Kristen M. Hess

Principal: Chris Horner

HMS Zoo Diets Inc.

1222 Echo Lane

Bluffton, IN 46714-2805

Phone: (260) 824-5157

Fax: (260) 824-5254

Main E-mail: hmszoo@adamswells.com

Contact: A.J. Higginbottom, National Sales Manager

Company Description: Supplier of exotic animal, bird and fish diets with the capability to

create custom diets and providers of nutritional consultation service and training for zoo staff.

Staff:

Contact Person: A.J. Higginbottom

IEG, LLC

640 North LaSalle, Suite 450

Chicago, IL 60610-3777

Phone: (312) 944-1727

Fax: (312) 944-1897

Toll Free: (800) 834-4850

Main E-mail: nancy.atufunwa@sponsorship.com

Contact: Nancy Atufunwa

Web site: www.sponsorship.com

Company Description: For 25 years, IEG has been helping zoos and aquariums harness the power of sponsorship, making it work for them.

IEG Advisory Services works one-on-one with clients to solve their most pressing sponsorship challenges, from developing packaging and sales strategies that dramatically increase revenue for properties, to determining the right opportunities, management approaches and measurement metrics for sponsors.

Our work starts with the insight that in a world where customers are savvy, selective, and empowered, the only way to reach them is to have them reach you. This means sponsorship must be a welcome addition to customer's lives, not an unwelcome intrusion.

Our clients include leading zoos and aquariums such as the Aquarium of the Pacific, Brookfield Zoo/Chicago Zoological Society, Bronx Zoo/New York Aquarium, Calgary Zoo, Detroit Zoo, John G. Shedd Aquarium, Kansas City Zoo, Lincoln Park Zoo, Minnesota Zoo, National Aquarium in Baltimore, New England Aquarium, National Wildlife Federation, The Nature Conservancy, St. Louis Zoo and World Wildlife Federation and Wildlife Conservation Society, just to name a few.

Staff:

Senior VP IEG Advisory Services: Tim Trusty

Vice President and Director of Conferences &

Training: Penny Perrey

Imprint Plus

Unit 260, 21320 Gordon Way
Richmond, BC CANADA V6W1J8

Phone: (604) 278-7147

Fax: (604) 278-7149

Main E-mail: kim@imprintplus.com

Contact: Kim Smith

Web site: imprintplus.com

Company Description: Imprint Plus, the inventor of the high performance name badge, is proud to be aligned with the movement for a greener planet. With that in mind, we designed The Reusable Name Badge and Sign. Our name badges and signs reduce your waste in 3 ways:

- (1) Reusability results in WAY less waste than the other guys.
- (2) On-site customize-ability eliminates per unit shipping, reducing your carbon footprint.
- (3) Our new Peel-off Insert Sheets allow you to print inserts one by one until the entire sheet is used-its patented double-layer design is what enables you to feed it through the printer over and over.

Beyond saving the planet, The Reusable Name Badge and Sign are designed to help you communicate your brand message clearly and consistently, setting the tone for strong customer relationships.

Staff:

CEO: Marla Kott

President: Ellen Flander

Marketing: Kim Smith

Int. Gift Expo. in the Smokies & Souv. Super Show

PO Box 9412

Toledo, OH 43697

Phone: (800) 430-7608

Fax: (800) 430-8448

Toll Free: (800) 430-7608

Main E-mail: susan@iges.us

Contact: Susan Mills, VP

Web site: www.iges.us

Company Description: Organize and produce wholesale trade shows.

Staff:

President: Jerry Mayer

Account Executive: Heather Hoffman

Account Executive: Tiffany Tysiak

Director of Buyer Services: Lisa Wagner

Sales Assistant: Dawn Tobias

Sales Assistant: Janna Gerke

International Cordage

2240 S. 17th Street

Phoenix, AZ 85034

Phone: (602) 252-3155

Fax: (602) 252-3053

Toll Free: (800) 920-1474

Main E-mail: incoarz@yahoo.com

Contact: Merle Kingham, President

Web site: www.international-cordage.net

Company Description: Founded in 1979, International Cordage has a solid reputation in the fabrication and installation of high-quality, custom netting solutions for zoos, aquariums, museums and theme parks. We specialize in the consultation, design, manufacture and installation of hand-woven stainless steel mesh and rope net products. Our areas of expertise include:

- custom wire/cable exhibit enclosures (large cats, primates, bears)
- aviaries
- butterfly & insect exhibits
- cable, rope & net handrails, walkways, & barriers
- climb & play nets
- suspension bridges
- authentic rope & net theming
- animal enrichment & transport products
- debris containment
- sun/shade screens

Our netting products can be found in many of the finest zoos and theme parks, please visit our website to review our project portfolio.

Staff:

President: Merle Kingham

VP Operations: Kyle Nichols

Field Supervisor: Damian Grogan

ISS Management & Finance

4811 N 7th Street Suite 100

Phoenix, AZ 85014

Phone: (602) 222-2545

Fax: (602) 222-2550

Main E-mail: carrie.myhre@us.issworld.com

Contact: Robert Schiller, VP Sales & Marketing

Web site: www.us.issworld.com

Company Description: ISS operates worldwide, serving over 50 countries. It provides facility management, cleaning, property services; including landscape maintenance and construction, office support, and security services

Staff:

Marketing Coordinator: Carrie Myhre

General Manager: Rich Antonio

iZone

2526 Charter Oak Drive, Suite 100

Temple, TX 76502

Phone: (888) 464-9663

Fax: (254) 778-0938

Toll Free: (888) 464-9663

Main E-mail: mike@izoneimaging.com

Contact: Mike MacEachern, President

Web site: www.izoneimaging.com

Company Description: iZone, a leader in digital high-pressure laminate (dHPL) manufacturing, brings stunning graphic capabilities to an array of architectural applications including signage, counter tops, vertical surfaces, and wall cladding. We have the only fully integrated dHPL production facility in North America enabling us to impact (real time) all facets of manufacturing and reduce lead-times by up to 50%. iZone panels are extremely low maintenance and offer enhanced quality, affordability and durability.

Staff:

President/CEO: Mike MacEachern

Natl Sales Manager: David Glorioso

Jones & Jones Architects and Landscape Architects

105 South Main Street, #300

Seattle, WA 98104-3474

Phone: (206) 624-5702

Fax: (206) 624-5923

Main E-mail: info@jonesandjones.com

Contact: Tom Carlson, Marketing Director

Web site: www.jonesandjones.com

Company Description: Architects, landscape architects, planners, and exhibit designers known for world-class quality and innovation. Specialties include master planning, interpretive planning, architectural design, and landscape design for zoos, aquaria, botanical gardens, and conservation projects. Client list includes Miami Metro Zoo, John Ball Zoo, Jacksonville Zoo, Busch Gardens, Dublin Zoo, Caldwell Zoo, San Diego Zoo, Los Angeles Zoo, Melbourne Zoo, Detroit Zoo, San Antonio Zoo, Arizona-Sonora Desert Museum, Disney's Animal Kingdom, and The High Lonsome Ranch In Grand Junction, Colorado. Projects have won exhibit awards from AZA 12 times.

Staff:

Principal: Grant R. Jones, FASLA

Principal: Ilze Jones, FASLA

Principal: Johnpaul Jones, FAIA

Principal: M. Mario Campos, AIA

Principal: Chris Overdorf, ASLA, APA

Principal: Dave Matthews, AIA

Marketing Director: Tom Carlson

K & K Insurance Group, Inc.

1712 Magnavox Way

Fort Wayne, IN 46804

Phone: (800) 553-8368

Fax: (260) 459-5624

Toll Free: (866) 554-4636

Main E-mail: stephanie_waldron@kandkinsurance.com

Contact: Stephanie Waldron

Web site: www.kandkinsurance.com

Company Description: Insurance agency providing property and casualty insurance for zoos and aquariums.

Staff:

Senior Account Representative: Joyce Van Zant

K & M International/KMIT Solutions

1955 Midway Drive
Twinsburg, OH 44087-1948

Phone: (330) 425-2550

Fax: (330) 425-3777

Toll Free: (800) 800-9678

Main E-mail: sales@kmitsolutions.com

Contact: Douglas Hunt, Sales

Web site: www.kmitsolutions.com

Company Description: KMIT Solutions offers a comprehensive software program for Zoos and Aquariums. A fully integrated suite providing secure access to all data. Modules include: retail, admissions, food service, event planning, membership and e-commerce functionality.

K&M International is home of the Wild Republic brand and the exclusive AZA licensed toy line. We specialize in realistic plush and wildlife-themed toys. Our products promote creative interaction with the wonderful world of nature and provide educational information about animals.

Staff:

Chairman: G.B. Pillai

President: Vishnu Chandran

KMIT Solutions Sales Manager: Douglas Hunt

K&M International Plush/Toy Sales Manager: Brian Chadwick

K Design

942 Harbor View Drive
Memphis, TN 38103

Phone: (901) 523-2828

Fax: (901) 523-2828

Main E-mail: kkelley7@comcast.net

Contact: Kathy Kelley, President

Web site: www.k-designgraphics.com

Company Description: K Design is a twenty year old professional design firm specializing in exhibit signage. We research, write, illustrate, design, fabricate and oversee installation of environmental graphics for museums, nature centers and zoos. Additional design services include logos, property maps, wayfinding signage and interactive exhibits. Clients include: Memphis Zoo, Dickerson Park Zoo, Jackson Zoological Park, Micke Grove Zoo, Strawberry Plains Audubon Center, Fort Wayne Children's Zoo, John Ball Zoo, Pocatello Zoo, Scovill Zoo, Louisiana Purchase Zoo and Gardens, and Alexandria Zoo.

Staff:

President: Kathy Kelley

Kraemer Design + Production Inc

252 Ludlow Avenue
Cincinnati, OH 45220

Phone: (513) 872-9700

Fax: (513) 872-9800

Main E-mail: tom@kd-p.com

Contact: Tom Kraemer, President

Web site: www.kd-p.com

Company Description: Kraemer Design + Production, Inc. is a multi-disciplinary design firm located in Cincinnati, Ohio. For sixteen years we have been specializing in engaging, educational, and entertaining hands on interactive exhibits and experiences for the family visitor. We supply a complete range of exhibit related services. Our process can begin with master planning and continue all the way through experience implementation or separate out the process. We can be as individual and detailed as your needs warrant. We also have extensive graphic design capability, which adds the finishing touches to every great project.

Staff:

President/Senior Designer: Tom Kraemer

Project Designer: Steve Jones

Project Designer: John Apanites

Project Graphic Designer: Bill Zimmerman

Project Designer: Nick Young

Project Designer: Cherl Smits

Architect/Director of Design Support:

Michael Damschroder

Architect Consultant: Ben Haskins

Graphic Design Consultant: Sally Sherman-Caudill

Business Administration: Patricia Kraemer

L & M Fisheries D.B.A. Bionic Bait

3330 NE 6th Terrace
Pompano Beach, FL 33064

Phone: (954) 941-4665

Fax: (954) 941-5252

Toll Free: (800) 848-9289

Main E-mail: mstahl@bionicbait.com

Contact: Mike Stahl, Sales Manager

Web site: www.bionicbait.com

Company Description: Bionic bait is a leading fish distributor in the southeastern United States. Our products include capelin, herring, silversides, trout, shrimp, lake smelt, Peruvian smelt, mullet, ballyhoo, goggle eyes, bonito, mackerel and many more. Our hallmarks are quality products and extraordinary customer service.

Staff:

Owner: Patrick Lynch

Owner: Mark Montella

Sales Manager: Mike Stahl

Lancer Hospitality

1255 Trapp Rd
Eagan, MN 55121

Phone: (651) 290-9864

Fax: (651) 290-9442

Main E-mail: gbaron@lancercatering.com

Contact: Glenn Baron, President

Web site: www.lancercatering.com

Company Description: Lancer is committed to providing quality products, good nutrition and great tasting food. Our commitment to socially responsible practices includes sustainability, recycling, natural and healthy food choices and responsible sourcing that will help lessen our impact on the environment.

We source local products to help reduce transportation costs and emissions. Our vendors are screened to ensure they are responsible partners. We look for earth-friendly products and actively participate in recycling programs.

Staff:

President: Glenn Baron

Marketing Director: Jackie Northard

Regional Manager: Ali Van Nest

Director of Retail Operations: Tony Arvidson

Layne Laboratories

PO Box 1259

Arroyo Grande, CA 93421

Toll Free: (800) 809-9431

Main E-mail: info@laynelabs.com

Contact: John Waterman

Web site: www.laynelabs.com

Company Description: Layne Laboratories has provided zoos, wildlife rehabilitators, universities, and the pet industry with quality live and frozen feeder rodents since 1992. We offer outstanding quality, consistent availability, and extremely competitive pricing.

All animals are raised on site in our new 45,000 sq. ft. facility located in Arroyo Grande, California. With an emphasis on sanitation, nutrition, and a low stress environment, our laboratories are fully automated to control temperature, humidity, light cycles, and water availability. Every colony is cleaned and inspected daily. The result is a healthier animal, high in nutritional value and robust in size.

Animals destined for sale as frozen food are euthanized in a carbon dioxide chamber and frozen immediately. After they are completely frozen, they are sealed and stored properly to prevent freezer burn. All of our animals are individually frozen, with their tails tucked neatly under their body. This helps to insure that no urine or feces will be included when they are packaged. Both live and frozen orders are processed immediately and guaranteed to meet our customers' satisfaction.

Layne Laboratories is recognized throughout the industry for its quality animals, outstanding service, and genuine concern for individual customer needs. Bids, yearly contracts and purchase orders are welcome.

Staff:

John Waterman

Lazenby Design Associates

Farnley Park

Farnley, West Yorkshire,

United Kingdom LS21 2QF

Phone: (194) 385-0101

Main E-mail: david@lazenbydesign.com

Contact: David Lazenby, Creative Director

Web site: www.lazenbydesign.com

Company Description: Specialist designers and planners of exhibits, highly naturalistic habitats, immersive environments, and landscapes for zoos, aquariums, museums, and botanical gardens.

Lazenby Design Associates offer full exhibit design service from concept to final design. Primary

services include feasibility and budget assessments; 2D & 3D visualization; scale model-making; design and contractor documentation; content development; graphic and interpretive exhibit design; art-direction.

Lazenby Design Associates work worldwide on projects of all magnitude from single exhibits to major institutional developments.

Staff:

Creative Director: David Lazenby

Lester Kalmanson Agency, Inc.

235 S. Maitland Avenue, #201

Maitland, FL 32751

Phone: (407) 645-5000

Fax: (407) 645-2810

Main E-mail: mitchelk25@hotmail.com

Contact: Mitchel Kalmanson, President

Web site: www.lkalmanson.com

Company Description: Exotic animal insurance brokers and load master.

Staff:

President: Mitchel Kalmanson

LGL Animal Care Products, Inc.

721 Peach Creek Cut-Off Road

College Station, TX 77845

Phone: (979) 775-1776

Fax: (979) 775-8449

Main E-mail: jeppes@lglacp.com

Contact: John M. Eppes, National Sales Manager

Web site: www.lglacp.com

Company Description: LGL Animal Care Products, Inc., a recognized leader in design, manufacture and installation of animal cages, also builds cost-effective custom cages for veterinary clinics, animal control facilities, zoos and research laboratories. Our innovative, humane installations are used daily in major cities and universities around the world.

All LGL caging products are designed and built to last. Our engineers specify anticorrosive aluminum, stainless steel, polyethylene and vinyl. Ease of cleaning, visibility and animal comfort are always a priority. LGL's consulting, manufacturing and installation is the perfect choice for quality animal caging in your new or existing facility.

Staff:

President: Dale E. Bush

Engineer: Ken Pittman

National Sales Manager: John Eppes

Little Fish Productions LLC

9300 Wilshire Blvd., Suite 200

Beverly Hills, CA 90212

Phone: (818) 445-1158

Fax: (310) 278-7641

Main E-mail: Tyfor@aol.com

Contact: Ty Granaroli, President

Company Description: Little Fish Productions produces and distributes specialty films for aquariums, parks, and attractions.

Staff:

President: Ty Granaroli

Robert Kory, Esq.

Stan Came

Gary Goddard

Living Color Enterprises, Inc.

6850 NW 12th Ave

Fort Lauderdale, FL 33309-1124

Phone: (800) 878-9511

Fax: (954) 978-3811

Toll Free: (800) 878-9511

Main E-mail: francis@livingcolor.com

Contact: Francis Yupangco, Director of Business Development

Web site: www.livingcolor.com

Company Description: Living Color has been at the forefront of Aquarium and Aquatic Exhibit design and manufacturing for over 20 years. We are world renowned for creating iconic, award-winning Aquatic Exhibits for leading Public Aquariums, Zoos and Museums worldwide. We design, engineer and build all of our aquariums, life support systems, artificial corals, reef structures and themed environments within our 43,000 ft² factory in Florida without the use of subcontractors...we do everything in-house to ensure the highest standards of quality are maintained throughout. No other aquarium company has the turnkey capabilities to successfully execute complex projects like Living Color.

Staff:

President: Matt Roy

Vice President: Bill Young

Business Development: Francis Yupangco

Living Exhibits Incorporated

826 Orange Avenue, Suite 521

Coronado, CA 92118

Phone: (858) 292-1946

Fax: (858) 876-1773

Main E-mail: myeakle@livingexhibits.com

Contact: Mike Yeakle, CEO

Web site: www.livingexhibits.com

Company Description: Living Exhibits, based in San Diego, develops and manages turnkey interactive animal exhibits. Living Exhibits produces the popular Stingray Bay and Wings from Downunder.

Living Exhibits...measurable results through visitor experiences

Staff:

President/CEO: Mike Yeakle

Exhibit Supervisor - Avian Exhibits: Kathy Rollins

Exhibit Supervisor - Marine Exhibits: Laura Wandel

Exhibit Supervisor - Marine Exhibits: Linda Koch

Exhibit Supervisor - Marine Exhibits:

Jamie Doglione

Exhibit Design Architect: Devin Birch

Exhibit Consultant: Charlie Stinchcomb

Lyons/Zaremba, Inc.

4 Faneuil Hall Marketplace, 5th Floor
Boston, MA 02109

Phone: (617) 248-0970

Fax: (617) 248-0994

Main E-mail: info@lyonszaremba.com

Contact: Frank Zaremba & Steve Lenox, Principals

Web site: www.lyonszaremba.com

Company Description: Master Planner, Consultant and Designer providing Feasibility Planning, Architectural Programming, Interpretive Planning and Master Planning. Exhibit Design, Graphic Design and Project Management for zoos, aquariums, visitor centers and nature centers.

Staff:

Principal: Frank Zaremba

Principal: Steve Lenox

Business Manager: Rosanne Gregory

Sr. Designer: James Wertheimer

Sr. Designer: Micheal Shackelford

Designer: Julie Misiewicz

Graphic Designer: Christina Yung

Main Street Design, Inc.

38 Cameron Avenue, # 200
Cambridge, MA 02140

Phone: (617) 876-9111

Fax: (617) 876-9124

Main E-mail: michael@mainstdesign.com

Contact: Michael Mercadante, Principal

Web site: www.mainstdesign.com

Company Description: Main Street Design is a dedicated museum planning and exhibition design firm. Since 1991 we have developed and designed public exhibitions on a wide variety of topics for zoos, aquariums, nature centers, museums, and visitor centers throughout the United States and in two foreign countries. We specialize in interpretive exhibit development and design and offer a full range of related services, including strategic planning and interpretive master planning, research and exhibit development, three-dimensional and graphic design, text writing and editing, and signage and environmental graphics.

Staff:

President: Michael Mercadante

Principal/Senior Interpretive Developer:

J. Tevere MacFadyen

Maraqua Design JLT

7380 Sand Lake Road Suite 500

Orlando, FL 32819

Phone: (407) 758-6775

Fax: (407) 641-8465

Main E-mail: jonah@maraquagroup.com

Contact: Jonah Martin

Company Description: Sustainable Aquatic Environments, Fresh & Saltwater Aquatic Engineers, Masterplanners

Staff:

President: Jonah Martin

Vice President: Brant Quinton

Director of LSS: Kristin Mertz

Artisan Director: Mark Bryan

Director of Design: Patty Lundeen

McCollow Design

25 Elmhurst Place

Cincinnati, OH 45208

Phone: (513) 841-1116

Fax: (513) 841-1105

Main E-mail: mmccollow@fuse.net

Contact: Mark McCollow, President

Company Description: Zoological Exhibit Design Consultation

Staff:

President: Mark McCollow

McGowan Private Client Group

Olde Forge Road 20595 Lorain Road

Fairview, OH 44126-3423

Phone: (440) 333-6300

Fax: (440) 333-3214

Toll Free: (800) 545-1538

Main E-mail: cdean@mcgowaninsurance.com

Contact: Colin Dean, Managing Director

Web site: www.mcgowanpcg.com

Company Description: Insurance Brokers. Underwriter of Animal Mortality insurance for zoological institutions and related organizations.

Staff:

Managing Director: Colin C. Dean

President: T. B. McGowan IV

Account Executive: Pam Muzilla

McRoberts Sales Co., Inc.

701 US Hwy 41 South, Suite D

Ruskin, FL 33570

Phone: (813) 645-2561

Fax: (813) 645-2565

Main E-mail: kathi@mcrobertssales.com

Contact: Kathi L. Davis, President

Web site: www.mcrobertssales.com

Company Description: McRoberts Sales is a licensed wholesale distributor of frozen seafood that specializes in supplying whole round fish, shrimp, and shellfish for the specific dietary needs of Zoo and Aquarium animals. With over 40 years of experience in the seafood industry, we pride ourselves on being your source for #1 quality, fit for human consumption seafood.

With multiple freezer locations nationwide, we have the resources to help your facility with any size order, anywhere in the world. Utilizing common carriers and cargo vessels, we deliver wholesome quality seafood products for your priceless animals.

Staff:

President: Kathi L. Davis

Secretary/Treasurer: Michelle Davis Garis

MediaMation, Inc.

2213 Border Avenue
Torrance, CA 90501

Phone: (310) 320-0696

Fax: (310) 320-0699

Main E-mail: danj@mediamat.com

Contact: Daniel Jamele, Vice President

Web site: www.mediamat.com

Company Description: MediaMation, Inc. is an entertainment systems integrator providing creative solutions for complex interactive shows, attractions, rides, exhibits, interactive virtual fountain shows and 4D theater environments worldwide. Theme parks, museums, themed environments, interactive exhibits, motion pictures and entertainment retail venues rely on MediaMation, Inc.'s creative ingenuity to design, implement and install interactive attraction technologies.

MediaMation, Inc.'s products and services include show controls, audio/video and lighting systems and integration, automation, robotics, animation, motion control, motion simulators, custom show control software and hardware (ShowFlow™, VidShow™) which has allowed MediaMation, Inc. to become an unparalleled leader in their industry.

The newest product offerings include MediaMation, Inc.'s exclusive X-4D theaters, seating and mobile trailers, which are the only 4D EFX environments to include full motion control special effects seating (seat vibrators, front air and water blasts, seat ticklers, seat poppers, overhead environments (wind, rain, snow, bubbles, fog, aroma, lighting strobes)) and 5.1 surround sound. MediaMation, Inc.'s Virtual Fountain™ are the newest fad in retail venues showcasing animated dancing fountain shows custom programmed.

Staff:

President: Alison Jamele

Project Sales Manager: Timothy Adams

Controller: Kimberly Ducree

Engineer: Takayoshi Kawakami

Marketing: Robert Laity

MedTech Wristbands

7380 Sand Lake Road, Suite 500, 5th Floor
Orlando, FL 32819

Phone: (519) 686-0028

Fax: (519) 686-9369

Toll Free: (800) 361-1259

Main E-mail: sales@medtechgroup.com

Contact: Shaheda Banu, Research & Mktg

Coordinator

Web site: www.medtechgroup.com

Company Description: MedTech Wristbands is one of the world's largest manufacturers of Wristbands. Millions of people use our wristbands for Zoos, Aquariums, Water Parks, Family Fun

Centers, Fairs, etc., Wristbands are sequentially numbered & used as Promotional Items, Special Access, Admission & Re-entry, Crowd Control etc., We offer a wide selection of colors, patterns, and styles at outstanding prices. Same day custom printing and delivery available. We provide exceptional customer service & fast delivery.

Staff:

VP, Sales & Marketing: Richard Singh

Sales Manager: Frank Reeb

Marketing & Sales Coordinator: Patrick Jilek

Megotta, Inc

PO Box 410788

Melbourne, FL 32941

Phone: (321) 591-8633

Fax: (321) 248-0793

Main E-mail: jt@megotta.com

Contact: Jim Thomas, President

Web site: www.megotta.com

Company Description: Megotta, Inc. provides promotional services to build awareness through entertainment and technology. Its creative web-based technologies and tools have supported education and conservation awareness with information/media sharing/collaboration web sites, live web casts, animations, and community-wide contests. In 2010, a CASE (Council for Advancement and Support of Education) award was given to a web and television animation produced by the company.

Staff:

President: Jim Thomas

COO: Jim Sparks

Membership Consultants

3868 Russell Blvd.

Saint Louis, MO 63110-3708

Phone: (314) 771-4664

Fax: (314) 771-2759

Main E-mail: info@membership-consultants.com

Contact: Dana Hines, President/CEO

Web site: www.membership-consultants.com

Company Description: A full service resource for zoo and aquarium membership programs providing services which include direct mail campaigns, audits and strategic plans for membership, annual fund campaigns, membership renewal programs, seminars and training, on-site sales management.

Staff:

President/CEO: Dana Hines

Manager, On-site Sales, Account Executive:

Karen Mariani

Senior Account Executive: Deborah Nelson

Account Executive: Mae Soule

Mersant International Ltd.

15812 Rockaway Blvd.

Jamaica, NY 11434-4840

Phone: (718) 978-8200

Fax: (718) 712-0771

Main E-mail: charliem@mersant.com

Contact: Charles Merendino, President

Web site: www.mersant.com

Company Description: Customs Broker/
International Freight Forwarder

Staff:

President: Charles Santarelli

Vice President: Chuck Santarelli

Treasurer: Christopher Santarelli

Import Manager: Nick Treppiedi

MESA Landscape Architects, Inc.

800 N Spruce St.

Little Rock, AR 72205

Phone: (501) 372-6092

Fax: (501) 374-8103

Main E-mail: marobertson@mesainc.net

Contact: Mark A. Robertson, ASLA, LEED-AP,

Principal

Web site: www.mesainc.net

Company Description: MESA provides a full range of Master Planning and Exhibit Design services including landscape architecture, architecture, and habitat design; horticulture; and sustainability consulting. MESA is experienced in developing award winning, immersive and creative design solutions for animal and plant related attractions that stress theme and provide maximum educational benefit, while providing optimal animal enrichment, maximum visitor experience, simplicity of operation and efficiency of design. MESA is committed to global conservation initiatives and strives to find sustainable solutions that integrate our project designs into the unique natural systems in which they reside. Our experience includes successfully completed projects of all scales and budgets.

Staff:

Principal: Mark A. Robertson, ASLA, LEED-AP

Project Manager: Jim Cranor, RLA

Project Manager: Chad Oppenhuizen, RLA

Met-Pro Global Pump Solutions - Fybroc

700 Emlen Way

Telford, PA 18969

Phone: (215) 723-8155

Fax: (215) 723-2197

Toll Free: (800) 392-7621

Main E-mail: gdalterio@met-pro.com

Contact: Gennaro A. D'Alterio, General Manager

Web site: www.fybroc.com

Company Description: Fybroc is the world's leading manufacturer of non-metallic, centrifugal, fiberglass reinforced plastic (FRP) pumps for all types of aquarium, zoo and aquaculture applications including filtration, ozone systems, recirculation, and seawater in-take. Fybroc is a supplier to over 100 major aquariums worldwide. Pump types include "all-FRP" magnetic-drive ANSI, horizontal end-suction ANSI, self-priming, close-coupled configurations, and vertical sump designs. End-suction and self-priming magnetic-drive versions (polypropylene/kynar) are also available. Flows range from 5-5000 GPM and heads to 450 feet TDH. These pumps are ideal for both saltwater and freshwater.

Staff:

Gen Sales & Marketing Manager:

Gennaro A. D'Alterio

General Manager: Gennaro A. D'Alterio

Northeast Regional Sales Mgr.: Mark Riddle

Midwest Regional Sales Mgr.: John Chenault

Central Region Sales Mgr.: Arnie Lockstein

Southeast Regional Sales Mgr.: Bill Wilson

Northwest Regional Sales Mgr.: Joe Juska

MIG, Inc.

800 Hearst Avenue

Berkeley, CA 94710

Phone: (510) 845-7549

Fax: (510) 845-8750

Main E-mail: susan@migcom.com

Contact: Susan Goltsman, FASLA, Principal

Web site: www.migcom.com

Company Description: MIG specializes in the planning, design and management of children's environments and programs. MIG's innovative, award-winning designs have evolved children's zoo exhibits from text-based interpretation to experiential education.

MIG offers expertise in the entire range of environmental design issues for children and youth. We have backgrounds in child development, landscape architecture, recreation, education, curriculum and program development, exhibit design, and environmental psychology.

Our zoo environments weave together what we know about children, nature and education into settings that engage children in adventure play that is developmentally appropriate and hands-on, creating empathy and environmental consciousness.

Children role-play as animals, create animal habitats with natural materials, search for bugs, and participate in animal care, feeding and grooming... exciting and appealing ways to learn about animals and nature.

Our goal is to educate and train the next generation to be responsible and caring stewards of the earth.

MIG's experience includes:

-Explore! A Child's Nature, Hamill Family Play Zoo and Play Gardens, Brookfield Zoo, Illinois

-Nature's Neighborhood, Toledo Zoo, Ohio

-Condor Rescue Zone, Los Angeles Zoo, California

-Valley Children's Zoo, Oakland Zoo, California

-Tiny Tot Nature Spot, San Antonio Zoo, Texas

-Play Park, Jacksonville Zoo and Gardens, Florida

-The Children's Zoo, Oklahoma City Zoological Park and Botanical Gardens, Oklahoma

Staff:

Principal: Susan Goltsman, FASLA

Landscape Architect: Laurel Kelly, ASLA

Marketing Director: Mindy Craig

Miles River Direct

19 Boardman Lane

Hamilton, MA 01982

Phone: (978) 468-6352

Fax: (978) 468-3052

Main E-mail: jimk@milesriverdirect.com

Contact: Jim Kirschner

Web site: www.milesriverdirect.com

Company Description: Your ultimate resource for membership and development direct marketing services. We have 20 years experience assisting AZA members with direct mail member acquisition, eMembership, membership renewal and annual fund campaigns.

Staff:

President: Jim Kirschner

CFO: Anne Hutchins

Milliken Meat Products

3447 Kennedy Road, #1

Scarborough, Ontario, CANADA M1V 3F1

Phone: (416) 299-9600

Fax: (416) 299-5305

Main E-mail: millikenmeat@hotmail.com

Contact: Orlando De Rosa, President

Web site: www.millikenmeat.com

Company Description: Toronto Zoo Carnivore Diets (Feline, canine, carnivore mix)

Staff:

President: Orlando De Rosa

Director: Mathew De Rosa

Minotaur Mazes

912 NW 63rd Street

Seattle, WA 98107-2214

Phone: (206) 782-0667

Fax: (206) 782-9580

Main E-mail: greg@minotaurmazes.com

Contact: Greg Krogen, Business Development

Director

Web site: www.minotaurmazes.com

Company Description: Minotaur Mazes helps visitors of all ages build a connection with the world around them. Using role-play as a vital learning tool, visitors develop empathy while immersed in play.

We create dynamic learning environments built on the powerful appeal of walk-through mazes. Our traveling exhibitions empower visitors to translate education and information into action; including new forms of recreation, rewarding lifestyle changes and simple steps that positively impact their community.

Minotaur Mazes is a Seattle based company that travels around the world to create interactive and educational exhibits for adults and children alike. With each new exhibit we strive to foster curiosity, empathy, personal and global responsibility as we seek not simply to educate, but to transform the world and those who share it.

About Mazes:

Mazes are intriguing. They inspire instant curiosity, compelling visitors to investigate the mysteries within. Our Mazes infuse the traditional model of child-focused exhibits with play, sending the visitors in different directions through a self guided adventure full of rewards and consequences. This play-centered approach is teaching 'through the back door' whereby kids are too busy having fun to realize they're learning.

Staff:

President/Creative Director: Kelly Fernandi

Business Development Director: Greg Krogen

Exhibit Production Director: Kevin Tracy

Operations Director: Jae Nale

Mobile Excursions, LLC

90 Foxworth Ln.

Kingston, MA 02364

Phone: (781) 361-4433

Fax: (781) 585-8774

Main E-mail: dshropshire@mobileexcursions.com

Contact: Daniel Shropshire, Founder/CEO

Web site: www.mobileexcursions.com

Company Description: Mobile Excursions provides Smartphone software solutions for art, entertainment and education institutions throughout the world. Their first product launch, uGuideMe?, gives member attractions the ability to create customized multimedia guides for download and use by Smartphone owners at museums, parks, zoos, etc. Mobile Excursions offers fully customized solutions, mobile web based solutions, and free solutions. Contact us for information.

Staff:

Founder/CEO: Dan Shropshire

CFO: Nate Belden

Murphy Catton, Inc.

115 Bessmer Ln

Walton, KY 41094

Phone: (859) 485-6739

Fax: (859) 485-6761

Toll Free: (888) 700-6739

Main E-mail: jennak@murphycatton.com

Contact: Jenna Kline, Marketing Associate

Web site: www.murphycatton.com

Company Description: Murphy Catton, Inc.'s mission is to fabricate dynamic, innovative and customized solutions of supplied designs or create turnkey design/build solutions for zoos, aquariums, museums and corporate or tradeshow venues.

Staff:

Executive Vice President: Mark Catton

V.P. of Sales and Marketing: Jeff Higgins

Marketing Associate: Jenna Kline

Sales Associate: Corey Catton

MWH Americas, Inc.

19900 MacArthur Blvd., Suite 250

Irvine, CA 92612

Phone: (949) 328-2425

Fax: (949) 328-2448

Main E-mail: paul.cooley@mwhglobal.com

Contact: Paul E. Cooley, Dir of Project Development

Web site: www.mwhglobal.com

Company Description: MWH has a long history in the design of aquatic life support systems for aquariums, zoos and marine parks and, in fact, completed it's first aquarium project in 1966 for SeaWorld in San Diego, as James M. Montgomery Consulting Engineers. Our projects include world-class aquariums that have been the cornerstone for tourism and re-development, zoological

exhibits, marine park habitats, and marine research laboratories and educational facilities. In business since 1844, MWH is recognized as one of the world's leading environmental engineering firms, offering a diverse range of services including planning, design, procurement, construction, start-up and maintenance. The staff at MWH are leaders in aquatic life support system engineering and the related fields of fish hatcheries and aquaculture. The strength of our team lies in the experience and commitment of these individuals and their outstanding ability to utilize advanced water treatment methods.

We recognize that the successful design of aquatic life support systems requires a carefully balanced combination of technical expertise, aesthetic understanding, and environmental knowledge. The systems must be fail-safe and meet the stringent guidelines that vary from project to project. MWH's demonstrated ability to match various equipment and treatment processes with the diverse needs of each project assures a reliable, proven life support system that reflects each client's individual requirements and preferences. Our ability to adapt to a specific project size and scope offers our clients the advantages of personalized service, tailored to their specific needs. We are committed to providing each client with this personal attention and have built a reputation for comprehensive expertise in aquatic systems and the ability to deliver a superior product on schedule.

Staff:

National Aquatics Practice Leader: Paul E. Cooley

Supervising Engineer: Emerson Olander

Supervising Engineer: Chris Eccles

Principal Designer: John Kammeyer

NANCO/Nancy Sales, Inc. - Animaland

22 Willow Street

Chelsea, MA 02150-3506

Phone: (617) 884-1700

Fax: (617) 884-0171

Toll Free: (800) 626-2947

Main E-mail: nanco@nancobos.com

Contact: Peter Seresky, Executive Vice President

Web site: www.nancobos.com

Company Description: Nanco supplies zoo and aquarium novelties, toys, custom import souvenirs and an extensive line of short run in-house imprintable products. In addition, we are the exclusive supplier of Animaland branded products. The Animaland program is an interactive stuff your own plush experience.

Staff:

Executive Vice President: Peter Seresky

Sales Manager: Dave James

Sales Manager: Mike Bennett

Sales Manager: Ed Zeglen

Vice President - Animaland: Stuart Scheinman

Sales Manager: Rebecca Gray

The Nassal Company

415 W. Kaley Street

Orlando, FL 32806

Phone: (407) 648-0400

Fax: (407) 648-0841

Main E-mail: info@nassal.com

Contact: Matt Brown, Partner

Web site: www.nassal.com

Company Description: For natural looking surroundings, that are just as awe-inspiring as they are authentic feeling, give The Nassal Company (www.nassal.com) a call. We fabricate and install habitats, exhibits, and environments that are so immersive, detailed, and life-like that they are simply mesmerizing. Self-performed services include theming, exhibit, and rockwork fabrication and installation. In addition, Nassal provides the coordination of specialty trades, CPM scheduling, cost estimating, value engineering, shop fabrication drawings and prop acquisition services.

Staff:

Partner: Matt Brown

Partner: Dennis Butler

Partner: Bill Nassal

Partner: Bill Nassal, Sr.

National Rock & Sculpture Inc.

8509 Tower Road.

Wausau, WI 54403

Phone: (715) 848-3377

Fax: (715) 848-3554

Main E-mail: conniek@nationalrock.com

Contact: Connie Kautza, Designer

Web site: www.nationalrock.com

Company Description: National Rock & Sculpture Inc. (NRS) specializes in the design and fabrication of artificial rock work, waterfalls, trees, statuary, facades and exhibits. Museum quality life size sculpture and quality exhibits our speciality.

Staff:

President/Artist: Andrew Kautza

Lead Designer/Partner: Connie Kautza

National Rockcrete

1320 W Forth Street

Mansfield, OH 44906

Phone: (567) 292-4040

Fax: (567) 274-6923

Main E-mail: info@nationalrockcrete.com

http://www.nationalrockcrete.com

Stated Purpose: Aquarium exhibits, enclosures/containment, play areas, exhibit fabrication, landscape/horticulture supplies & services, design services, rides and more themed environments.

Staff:

Vice President: David Orseth

CEO: Nick Turnbaugh

Natural Balance Zoological Formulas

12924 Pierce Street

Pacoima, CA 91331-2526

Phone: (818) 897-2521

Fax: (818) 897-4740

Toll Free: (800) 829-4493

Main E-mail: zoovet@naturalbalanceinc.com

Contact: Martin R. Dinnes, DVM, Dipl ACZM,

Director R & D

Web site: www.naturalbalance.net

Company Description: Producers of Natural Balance Zoological Formulas. Prepared, fresh-frozen diets for zoo carnivores: Mammals-Carnivore Diets 5, 10 & 15; Birds- Meat Eating Bird Diet; Reptiles-Fresh-Frozen Reptile Sausages; a variety of Beef Bones, U.S.D.A. inspected Edible Blood and Boneless Beef. All raw, carnivore diets are produced in house and are U.S.D.A inspected.

Staff:

President: Joey Herrick

Executive Vice President: Frank Koch

Director, Product Research & Development:

Martin R. Dinnes, D.V.M., Dipl. A.C.Z.M.

Plant Manager, Director of Quality Assurance:

Lloyd Parks, B.S.

Neptune-Benson, Inc.

6 Jefferson Drive

Coventry, RI 02816

Phone: (401) 821-2200

Fax: (401) 821-7129

Toll Free: (800) 832-8002

Main E-mail: aquatopia@neptunebenson.com

Contact: June Holaday, Marketing Manager

Web site: www.neptunebenson.com

Company Description: Founded in 1956, Neptune Benson has become a recognized leader in the design and manufacture of aquatic life support systems. With more than 6,000 installations worldwide, Neptune-Benson equipment is specified by aquatic design experts everyday. Our trailblazing aquatic technology flows through many of the world's finest aquariums and zoos including The Georgia Aquarium, SeaWorld and Atlantis Resort Bahamas and Dubai.

Staff:

President: Barry Gertz

Vice President of Sales: Robert Hawken

Nets Unlimited, Inc.

28248 N. Tatum Boulevard B1-450

Cave Creek, AZ 85331

Phone: (480) 515-1300

Fax: (480) 515-1301

Toll Free: (866) 638-7787

Main E-mail: zooinfo@netsunlimited.com

Contact: Kelly Bair, President

Web site: www.netsunlimited.com

Company Description: Nets Unlimited provides full service consultation, design, fabrication, and installation on all of our netting products. We specialize in animal exhibit/containment -- both new construction and renovations in everything from synthetics to hand woven stainless steel nets. We also offer net and rope products for animal enrichment, handrails, children's play areas, suspension bridges, general theming, barrier nets, artificial vines, temporary fencing, sun/shade screening, and animal transportation.

Staff:

President: Kelly Bair

VP Operations: Garth Bair

Nexus Direct

2101 Parks Avenue Suite 600

Virginia Beach, VA 23451

Phone: (757) 340-5960

Fax: (757) 340-5980

Toll Free: (800) 965-0577

Main E-mail: suzanne@nexusdirect.com

Contact: Suzanne Cole Nowers, CEO

Web site: www.nexusdirect.com

Company Description: Nexus Direct is an award-winning direct response agency with expertise in helping zoos and aquariums increase membership and exceed fundraising objectives. We are nationally recognized for innovation and results. We'll stay awake nights so you don't have to. Visit www.nexusdirect.com for more information or contact us at info@nexusdirect.com or 800.965.0577.

Staff:

Director of Customer Relations: Jennifer Parker

jparker@nexusdirect.com

Administrative Assistant: Tracy Robinson

trobinson@nexusdirect.com

NPO Direct Marketing, Inc.

14150 Park East Circle, Suite 280

Chantilly, VA 20151

Phone: (703) 961-9669

Fax: (703) 961-9335

Main E-mail: jamie@npodirect.com

Contact: Jamie Clements, President

Web site: www.npodirect.com

Company Description: NPO Direct Marketing is a full-service marketing and fundraising agency that specializes in direct mail, telemarketing,

e-marketing, and member/donor programs for nonprofits. NPO has worked with more than 200 nonprofits nationwide, including 20+ zoos, aquariums, and science centers.

Staff:

President: Jamie Clements

Vice President: Shelagh Megeath

nWave Pictures

3137 Margate Pl

Palmdale, CA 93551

Phone: (661) 575-0867

Fax: (661) 575-0810

Main E-mail: jbaker@nwave.com

Contact: Janine Baker, VP Film Distribution and Development

Web site: www.nwave.com

Company Description: nWave Pictures produces and distributes a large library of 2D/3D ride films, 3D/4D attraction films, 2D/3D large format films and 3D feature films.

Staff:

President: Eric Dillens

Oasis Productions

1633 Westlake Avenue N Suite 110

Seattle, WA 98109

Phone: (206) 838-8443

Fax: (206) 624-0198

Main E-mail: bryanabell@oasisevents.com

Contact: Bryan Abell, President

Web site: www.oasisevents.com

Company Description: Oasis is a full-service, kid and family focused event marketing firm that creates, manages, and supports live events and national promotional tours.

Staff:

President: Bryan Abell

Vice President: Lynn Spohn

Oceanis International Pty. Ltd.

Oceanis House - 188 Railway Parade

West Leederville, Western Australia,

AUSTRALIA 6007

Main E-mail: oceanis@oceanis.com.au

Contact: Mr. Kenneth Shular, Director

Web site: www.oceanis.com.au

Company Description: Design, engineering and project management for aquatic projects

Staff:

Director: Mr. Ken Shular

Odysseus Mobile Computing

1115 Broadway - 12th Floor
New York, NY 10010

Phone: (212) 710-2797

Fax: (530) 684-5457

Main E-mail: info@odysseusmobile.com

Contact: Badrul Husain, Managing Principal

Web site: www.odysseusmobile.com

Company Description: Odysseus Mobile Computing is dedicated to enhancing, enriching and extending the visitor experience at today's zoos and aquariums. Using the latest technologies, we delight adults and children alike while meeting the mission of the organizations they visit. Our flagship NorthStar application showcases our vision of the future. Please visit our website at www.odysseusmobile.com for a demonstration and additional information.

Staff:

Managing Principal: Badrul Husain

Principal: Christopher Furtado

OmniTicket Network Inc.

4501 Vineland Road, Suite 109
Orlando, FL 32811-7375

Phone: (407) 370-2900

Fax: (407) 370-2991

Main E-mail: sales@omniticket.com

Contact: Kim Breland, Sales & Marketing Associate

Web site: www.omniticket.com

Company Description: OmniTicket Network excels in system development, client support, professional consultation and training services and has provided turn-key ticketing software and access control solutions, including hardware, software and services, to the leisure venue market since 1986. The OmniTicket solution, the Overview ticketing and Access Control System, is a completely automated, real-time networked system for the operation and management of ticketing, admissions, retail operations and access control.

Staff:

General Manager: Mickey Carlson

Director of Marketing, Sales, & Distribution for North America: Melinda Arvin

Regional Sales Manager: Danny Hooper

ORCA Consulting Inc.

12314 Edwins Lane
King George, VA 22485

Phone: (888) 993-1116

Fax: (888) 993-1118

Main E-mail: orcaconsulting@aol.com

Contact: Bob Lamb, Principal

Web site: www.orcaconsultingllc.com

Company Description: ORCA focuses over 100 combined years of Disney experience to

identify and define issues and develop cost-effective solutions to ensure a comfortable and positive experience for visitors through "guestology" - a science combining quantitative analytical techniques with qualitative operational assessments. Capacity and visitor flow analyses balance maximum visitor capacity with infrastructure, finding areas of opportunity to reduce congestion, improve visitor convenience, and increase penetration and conversion rates. Operational strategies help venues create efficiencies and reduce operating costs while promoting techniques that build an environment of improved employee performance and service delivery.

At ORCA, everything we do is objective focused, with a purpose toward helping clients achieve key goals by strategically analyzing each aspect of their venue's capacity, layout, and visitor experience, and then developing practical and effective solutions to optimize new facility designs, expansion plans, and existing operations. We identify critical issues with objective-based thinking, develop solutions to fix immediate problems, and prioritize strategies for the long-term. We collaborate with key stakeholders in planning actual tactics and creating measurements to evaluate progress. Our holistic approach creates a seamless visitor experience and typically results in improved satisfaction for visitors, staff, and owners.

No other firm matches ORCA's broad base of experience with venue development and operations. We bring a wealth of industry knowledge, innovative analysis techniques, and practical experience to each unique project. Since 1993, ORCA has provided quantitative and qualitative services to a variety of leisure, recreation, historic, education, commercial, cultural and entertainment clients helping owners, operators, architects, and designers to enhance facility performance, improve visitor satisfaction, and achieve their financial goals.

ORCA can perform a focused study to resolve a specific client issue or plan and manage a large project encompassing all aspects of venue designs and operation. Learn more about our services, team and project experience and how to contact us at www.orcaconsultingllc.com.

Staff:

Principal: Bob Lamb

Principal: Al Schacklett

Operations Specialist: Greg Emmer

Business Specialist: Dan Martin

Operations Specialist: John Moss

Administrator: Melanie Simon

Orkin

2170 Piedmont Rd. NE
Atlanta, GA 30324

Phone: (404) 888-2000

Fax: (404) 888-2012

Toll Free: (800) 615-4666

Main E-mail: cclarke@rollins.com

Contact: Cam Glover, Commercial Mktg Mngr

Web site: www.orkincommercial.com

Company Description: Orkin knows that pest control in zoological environments requires a delicate balance of preservation and extermination. That's why Orkin uses Integrated Pest Management (PIM) principles to effectively manage pests while minimizing impact on the surrounding environment. We work with entomologists, safety specialists, and veterinary and pathology staffs at some of the nation's most renowned zoos and aquariums to develop creative solutions for unique pest control challenges.

For more information on how we've helped customers such as the Louisville Zoo, Georgia Aquarium and Zoo Atlanta visit www.orkincommercial.com.

Staff:

Commercial Marketing Manager: Cam Glover

Outbound Software

514 First Flight Lane
Kill Devil Hills, NC 27948

Phone: (252) 480-2404

Fax: (432) 732-6903

Main E-mail: marc@outboundsoftware.com

Contact: Marc Jorrens, President

Web site: www.outboundsoftware.com

Company Description: Outbound Software and Radiant Systems have joined forces to offer the complete solution for the visitor services environment. Leveraging Outbound's online reservation, scheduling & resource management system along with Radiant's Counterpoint Point-of-Sale system, all aspects of the zoo are integrated including retail, food service, admissions, education, event management, & online reservations.

Drop us a call or email to discuss your specific needs. Our solution is highly configurable and adapts to the varying business processes across museums. For more information, check us out at www.outboundsoftware.com and www.acpro.com.

Outbound Software was founded by seasoned professionals with the focus on creating reservation and scheduling solutions that solve 100% of the customer's requirements. The marketplace has plenty of 80% solutions but nothing that can handle a variety of diverse activities and scheduling needs

as Outbound Software's flagship product. We take great pride in building quality software and having all of our clients be solid references.

Staff:

President: Marc Jorrens

Ozone Water Systems Inc

3131 N 56th Street
Phoenix, AZ 85018

Phone: (480) 421-2400

Fax: (480) 421-2300

Main E-mail: overby@ozonewatersystems.com

Contact: John Overby

Web site: www.ozonewatersystems.com

Company Description: Ozone Water Systems educates, promotes, and demonstrates ozone technology to the world by providing experienced engineering assistance, sales, and responsive customer service. We offer nationwide service coverage from our regional offices as well as ALL ozone system manufacturers product support.

Since 1994 Ozone Water Systems has strived to attract and develop the worlds best engineering support, fabrication personnel, electrical control fabrication team, and customer support. We offer the complete ozone package to ensure YOU get the best design and value from our hundred years of staff experience.

Staff:

Principal: John Overby

Principal: Mark Fisher

Pacific Pet Transport, LLC

811 N Catalina Ave Ste 2100
Redondo Beach, CA 90277

Phone: (310) 318-5702

Fax: (310) 318-5704

Toll Free: (866) 358-3334

Main E-mail: james@pacpet.com

Contact: James L Nelligan, President/Owner

Web site: www.pacpet.com

Company Description: Based out of Los Angeles, California, Pacific Pet Transport is a full service pet travel and animal relocation company with the ability to relocate pets and animals anywhere in the world.

Staff:

President/Owner: James Nelligan

Director of Sales: Nathan Andersen

Operations Manager: Josh Kundrat

Director of Finance: Claudia Nelligan

Pangea Rocks A/S

Navervej 13

Varde, Denmark 6800

Phone: 45-75-22-34-32

Fax: 45-75-22-34-34

Main E-mail: jm@pangea.dk

Contact: Jan Møller, Director

Web site: www.pangea.dk

Company Description: Pangea Rocks is one of Europe's largest and most experienced rockwork and environment construction companies, with a reputation for high standards and attention to detail. Pangea's work can be seen in many international zoos and aquariums, as well as theme parks, museums, and entertainment centres. The company can muster a staff of over 50 outstanding technicians, fabricators, talented sculptors and artists, with many years of international experience in the field of artificial rockwork and replication of other natural aquatic and land features.

Pangea Rocks staff includes a talented group of designers, artists, and construction technicians who provide a full in-house design-build capacity from conceptualization and architectural planning and management, engineering, construction, project realization, and specialties installation. The fact that our previous clients often return for our expertise with new projects reflects our high standards of quality, naturalistic accuracy, and attention to detail.

We offer many different services from "just" theming to full turnkey contract for designing and building zoo exhibits, terrariums, aquariums, and stainless steel wire mesh installations. Pangea Rocks is the leading supplier of artificial corals for marine and freshwater aquariums in Europe.

Pangea Rocks is deeply committed to creating meaningful, well-designed exhibits with particular attention to animal welfare and curatorial requirements.

Staff:

Director: Jan Møller

Paragon Aquatics

1351 Route 55

Lagrangeville, NY 12540-5118

Phone: (845) 463-7200

Fax: (845) 463-7291

Toll Free: (888) 534-7946

Main E-mail: rita_heady@pentairpool.com

Contact: Rita Heady, Marketing Assistant

Web site: www.ParagonAquatics.com

Company Description: Designs equipment for aquatic environments, filtration systems, featuring Stark filtration systems.

Staff:

Marketing Assistant: Rita Heady

Manager, Sales Engineering: Jim Drozdowski

Park N Pool Corp

130-B Walker St

Lexington, VA 24450

Phone: (540) 463-6510

Fax: (540) 463-6710

Toll Free: (877) 777-3700

Main E-mail: laura@parknpool.com

Contact: Laura S Dudley, Marketing Manager

Web site: www.parknpool.com

Company Description: Commercial outdoor furniture- picnic tables, benches, pool furniture, umbrellas, grills, bike racks, trash cans, ash urns, pet waste solutions, kids sandboxes and picnic tables, drinking fountains, café and deck furniture, planters, etc.

Staff:

Marketing Manager: Laura S. Dudley

Administration Manager: Jim Fonner

Team Leader, CEO: Brenda Fonner

Graphics/Web Design: Holly Cornish

Webmaster/IT Manager: Marc Viret

Parker Travel

4801 E McKellips Rd, Suite 103

Mesa, AZ 85215

Phone: (800) 752-3723

Fax: (800) 526-3983

Toll Free: (800) 752-3723

Main E-mail: sales@parkertravel.com

Contact: Terry Caldemeyer, Director

Web site: www.zoojourneys.com

Company Description:

Established in 1981, Parker Travel specializes in custom-designed, quality tour programs for zoos to destinations worldwide. Sample programs include safaris, natural history, and cultural journeys to interesting sights around the world, including Tanzania, Kenya, Rwanda, Uganda, Botswana, Namibia, South Africa, India, Australia, Borneo, China, Thailand, Argentina, Brazil, Chile, Peru, the Galapagos Islands, Costa Rica, Egypt, Europe, and many others. We make your job easy by personalizing a journey for you, and providing you with support and assistance in the promotion of your tour. Member: ASTA, NTA, IATA, ARC.

Staff:

Director: Terry Caldemeyer

ParksByNature Network

45 E 25th St, Ste 15A
New York, NY 10010

Phone: (212) 448-0819

Main E-mail: brettm@parksbynature.com

Contact: Brett Melillo, Director of Marketing & Production

Web site: www.parksbynature.com

Company Description:

- Sustainable, eco-friendly solutions through our exclusive mobile tour package
- Mobile apps
- Mobile websites
- FSC certified publication tour guides

Staff:

President: James Melillo

Peckham Guyton Albers & Viets, Inc.

200 N Broadway, Suite 1000
Saint Louis, MO 63102-2754

Phone: (314) 231-7318

Fax: (314) 231-7433

Main E-mail: john.kemper@pgav.com

Contact: John Kemper, Project Manager

Web site: www.pgav.com

Company Description: Master planner, architects, landscape architects, exhibit designers and rockwork artists, providing master planning, exhibit design, interpretive design, pre-design services, full service architecture, cost estimating and construction supervision for zoos, aquariums, theme parks, hospitality centers and museums. Clients include: Busch Gardens, SeaWorld, Saint Louis Zoo, Brookfield Zoo, Audubon Zoo and Aquarium, Georgia Aquarium, Indianapolis Zoo, National Aviary, and Louisville Zoo.

Staff:

Principal: Jim Moorkamp

Project Manager: John G. Kemper

Philadelphia Insurance Companies

One Bala Plaza, Suite 100
Bala Cynwyd, PA 19004

Phone: (610) 617-7734

Fax: (610) 672-0614

Toll Free: (800) 873-4552

Main E-mail: phlysales@phlyins.com

Contact: Elizabeth Bell, Marketing Coordinator

Web site: www.phly.com

Company Description: Philadelphia Insurance Companies specializes in the zoo industry. We provide a comprehensive property and liability policy that addresses the unique coverage requirements of zoos. For more information, please call 800.873.4552 or email us at phlysales@phlyins.com.

Staff:

Assistant Vice President: Paula Negro

Underwriting Manager: Shirl Hedges

Picsolve, Inc.

6650 Hoffner Avenue, Suite A
Orlando, FL 32822

Phone: (407) 482-3131

Fax: (407) 482-3232

Main E-mail: debby.perry@picsolve.com

Contact: Debby Perry, Account Executive

Web site: www.picsolve-us.com

Company Description: Picsolve is the world's leading imaging solutions company, with offices in the United States, United Kingdom, and Hong Kong and over 325 installations worldwide. We offer souvenir photography at zoos and aquariums and enhance the guest experience and generate additional revenues.

Staff:

Technical Director: Michael Roy

Account Executive: Debby Perry

Account Executive: Nikki Stapp

Senior Engineer: Brian Ramdat

Business Development Mgr: Michele Badie

VP of North America: Deborah Eicher

PJA Architects & Landscape Architects, P.S.

210 3rd Avenue S, Suite 2B
Seattle, WA 98104-2650

Phone: (206) 442-9702

Fax: (206) 405-3305

Main E-mail: patj@pjarchitects.com

Contact: Patrick Janikowski, President

Web site: www.pjarchitects.com

Company Description: Provides full service architecture, exhibit design, and master planning of zoological facilities, interpretive centers, animal, amusement and theme parks and aquariums. Client list includes Woodland Park Zoo, Columbus Zoo, Oakland Zoo, Apenheul Zoo, Jane Goodall Institute, Buffalo Zoo, Lincoln Park Zoo, Los Angeles Zoo, Jurong BirdPark, Wildlife Conservation Society and Walt Disney Imagineering.

Staff:

President: Patrick Janikowski, AIA, NCARB

Principal: Jim Brighton

Plasticard Locktech International

605 Sweeten Creek Industrial Park
Ashville, NC 28803

Phone: (828) 210-4754

Fax: (828) 210-4755

Toll Free: (800) 752-1017

Main E-mail: hphillips@plicards.com

Contact: Holly Phillips, Sales

Web site: www.plicards.com

Company Description: PLI specializes in custom co-branding keycards for marketing opportunities with amusement and attraction venues. One hotel, citywide or national campaign PLI makes it happen. PLI specializes in barcode cards, gift cards and loyalty membership cards.

Staff:

CEO: Mark Goldberg

VP Sales/Marketing: Randy Fluharty

Sales Manager: Linda Russell

PMI® Nutrition International, LLC

PO Box 19798

Brentwood, MO 63144

Phone: (800) 227-8941

Fax: (636) 742-4239

Toll Free: (800) 227-8941

Main E-mail: mazuri@purinamills.com

Contact: Dr. Liz Koutsos, Nutritionist

Web site: www.mazuri.com

Company Description: Mazuri/Purina Mills LLC - The exotic animal feeding resource. Has a complete line of diets for most exotic species.

Staff:

Marketing Director: Gordon Ballam, PhD

Sales Director: George Nugent Eastern Sales

Manager: Karen Wright

Western and Far East Sales Manager:

Dave Salmon, PhD

Central US Sales Manager: Carrie Kuball, MS

Nutritionist: Elizabeth Koutsos, PhD

Marketing: Darren Simon, MBA

Polygem, Inc.

1105 Carolina Drive

West Chicago, IL 60185-1713

Phone: (630) 231-5600

Fax: (630) 231-5604

Toll Free: (888) 446-3987

Main E-mail: ajsfish@aol.com

Contact: Kurt Maranhes, President

Web site: www.polygem.com

Company Description: Manufacturer of epoxies for fabrication, restoration and replication that are custom formulated and are chemical resistant, flexible, impact resistant, moisture resistant, water clean-up, and easily sanded, embossed or painted.

Staff:

President: Kurt Maranhas

General Manager: Jay Schmid

Office Manager: Cathy Lay

The Portico Group

1500 4th Avenue, 3rd Floor
Seattle, WA 98101-1670

Phone: (206) 621-2196

Fax: (206) 621-2199

Main E-mail: portico@porticogroup.com

Contact: Charles G. Mayes, AIA Principal

Web site: www.porticogroup.com

Company Description: The Portico Group combines the disciplines of Architecture, Landscape Architecture, Interpretive Planning and Exhibit Design to provide full service design consulting for zoos, aquaria, botanic gardens and museums. Services include: a collaborative approach to site, strategic, and interpretive master planning; architectural and environmental exhibit design; animal management facility design; and curriculum-based interactive exhibitry and graphic design.

We are celebrating the newly opened Happy Hollow Park and Zoo project, and our recent award-winning projects including the Minnesota Zoo Russia's Grizzly Coast and Central Plaza, Philadelphia Zoo McNeil Avian Center, Busch Garden's Jungala, and the Cheyenne Mountain Zoo Rocky Mountain Wild.

Staff:

Principal: Charles Mayes, AIA

Principal: Michael Hamm, ASLA

Principal: Keith McClintock, ASLA

Principal: Dennis Meyer, ASLA, LEED AP

Principal: Alissa Rupp, AIA, LEED AP

Associate Principal: Bill Hacker

Associate Principal: Paul Sorensen, AIA, LEED AP

PR Aqua

1631 Harold Road
Nanaimo BC, Canada V9X 1T4

Phone: (250) 754-4844

Fax: (250) 754-9848

Toll Free: (866) 714-0141

Main E-mail: ian@praqua.com

Contact: Ian Race

Web site: www.praqua.com

Company Description: For over twenty years, PR Aqua has been providing innovative water treatment solutions to the aquaculture and wastewater treatment industries. We offer a comprehensive list of equipment and services to meet a wide range of water solids filtration and disinfection treatment challenges faced in aquatic habitat exhibits. Our Rotofilter microscreen drum filter and Belt Filter are ideally suited for the removal of waste solids prior to disinfection and to meet effluent discharge standards. Pr Aqua is the North American distributor for Trojan/Aquafine

UV disinfection systems to the aquaculture and zoo and aquarium industries. UV disinfection is an effective and safe method of removing the risk of parasites, bacteria and viruses for the exhibit water and the Rotofilter is perfectly suited as a pre-filter to UV.

Staff:

Sales & Marketing: Ian Race

Sales: Genny West

Sr. Engineer: KC Hosler

President: Wayne Gorrie

Prairie States Insurance Agency, Inc.

1216 NW 50th Street

Oklahoma City, OK 73118

Phone: (405) 235-5541

Fax: (405) 235-5225

Toll Free: (800) 627-4677

Main E-mail: deborah_gale@prairiestatesinsurance.com

Contact: Deborah Gale, President

Web site: www.prairiestatesinsurance.com

Company Description: Over 20 years insuring all types of animals both exotic and domestic. We place all of our business with "A" rated companies and pride ourselves in prompt, courteous, and personalized customer service. We are able to tailor a program that suits the needs of our client whether it's transit only, full mortality, or liability. Give us a call (800)-627-4677, or e-mail deborah_gale@prairiestatesinsurance.com for a competitive and comprehensive quote.

Premier Rides, Inc.

1007 East Pratt Street

Baltimore, MD 21202

Phone: (410) 923-0414

Fax: (410) 923-3157

Main E-mail: info@premier-rides.com

Contact: Sara Ingram, Marketing & Sales

Web site: www.premier-rides.com

Company Description: Premier Rides Inc., is known for its innovative, high-tech attractions and is a global supplier of dark rides, roller coasters (linear induction (LIM) and traditional), observation wheels, towers, round rides, water rides and custom designed attractions. The company offers a comprehensive service division supplying engineering support, ride and train rehab, and parts on a 24-hour emergency basis. The company is headquartered in Baltimore, Maryland and has additional U.S., European and Asian offices.

Staff:

President: Jim Seay

Office Manager: Beth Thompson

Premium Nutritional Products, Inc.

PO Box 2094

Mission, KS 66201

Phone: (913) 962-8887

Fax: (913) 962-7778

Toll Free: (800) 345-4767

Main E-mail: customercare@zupreem.com

Contact: David Morris, President

Web site: www.zupreem.com

Company Description: Since 1968, ZuPreem has manufactured and distributed veterinarian formulated, nutritionally complete diets for zoo and exotic animals.

Staff:

President: David R. Morris

Nutritionist: Lyn Huffaker, DVM

Director of Marketing: Gail Shepard

Order Desk: Donna Crafton

Director of Sales: Denise Winslow

Sales Representative: Jennifer McDaniel

Pulseworks

5100 Highlands Parkway SE
Smyrna, GA 30082

Phone: (770) 916-1722

Fax: (770) 916-1933

Main E-mail: cmalone@pulseworks.com

Contact: Carson Malone, Director of Marketing

Web site: www.pulseworks.com

Company Description: Pulseworks is the leading owner/operator of simulation attractions for entertainment, education and marketing exhibits worldwide. We deliver state-of-the-art immersive simulation technology combined with professional management, operations, maintenance and customization to meet specific needs. Our services provide commercial and institutional organizations new opportunities for revenue generation, unique approaches for presenting mission specific content, and effective advertising and promotional tools.

Established in February 1998, Pulseworks is an Atlanta, Georgia based company that is changing the perspective and expectations of visitors to educationally focused venues and corporate sponsored promotional functions. The Company achieves this by equipping organizations with the technology and service to effectively deliver and connect key messages to target audiences without the typical capital expenditures. Pulseworks motion based simulators are currently located at museums, science centers, aquariums, zoos, retail facilities and entertainment complexes while our mobile simulators are traveling the worlds highways for scheduled events.

Staff:

CEO & President: Raj Deshpande

Director of Marketing: Carson Malone

Director of Operations: Ed Strickland

Quinn Evans Architects

1214 28th St
Washington, DC 20007

Phone: (202) 298-6700

Fax: (202) 298-6666

Main E-mail: asteele@quinnevans.com

Contact: Alyson Steele, AIA, LEED AP

Web site: www.quinnevans.com

Company Description: Quinn Evans Architects is a nationally-recognized design firm with a deep commitment to our shared cultural heritage, our environment and our communities.

The firm brings a highly collaborative approach to master planning, building design, and the integration of systems to best support animal care and interpretive goals.

We invite you to visit www.quinnevans.com to learn more about our firm, our projects and our people.

Staff:

Vice President: Larry Barr

Associate: Kathryn Slattery

Ragnar Benson Construction, LLC

250 S. Northwest Highway
Park Ridge, IL 60068

Phone: (847) 698-4900

Fax: (847) 692-9320

Main E-mail: jim.mahalko@rbic.com

Contact: James Mahalko

Web site: www.ragnarbenson.com

Company Description:

- Construction Manager
- General Contractor
- Pre-Construction Services
- Design-Build
-

Staff:

Project Manager: Andy Gibbons

Project Manager: Knut Olberg

Rare Import Export Inc.

1256 Ruisseau des Anges Nord
St. Roch de L'achigan, Quebec, CANADA CANADA

Phone: (450) 588-6878

Fax: (450) 588-7336

Main E-mail: eric@rareimportexport.com

Contact: Eric Bernier, Vice President

Company Description: Rare Import Export Inc. offers: Procurement/De-acquisition Projects-Worldwide Wildlife Translocation-Air-Sea Freight Logistics, Microchip Implants, Commercial Representation & Mediation-International Documentation-IATA containers-Avi insurance.

Staff:

President: Anna Melino

Vice President: Eric Bernier

Reliable Protein Products

21001 N Tatum Blvd., Suite 1630-620
Phoenix, AZ 85050

Phone: (480) 361-3940

Fax: (480) 393-8660

Toll Free: 888-253-1330

Main E-mail: info@zoofood.com

Contact: Gary Diner, President/CEO

Web site: www.zoofood.com

Company Description: Manufacturers and distributors of nutritionally balanced animal feeds, specializing in complete diets for exotic animals and birds. Our products do not need Refrigeration or Freezing.

Staff:

President and CEO: Gary Diner

CFO: Nancy Diner

Reynolds Polymer Technology, Inc.

607 Hollingsworth Street
Grand Junction, CO 81505-1017

Phone: (970) 241-4700

Fax: (970) 241-4747

Toll Free: (800) 433-9293

Main E-mail: ctrevathan@reynoldspolymer.com

Contact: Chris Trevathan, Nat'l Sales Manager

Web site: www.reynoldspolymer.com

Company Description: Engineering, manufacturing, and installation of acrylic structures from view panels, tunnels, cylinders, domes, and other highly engineered products.

Staff:

CEO: Roger R. Reynolds III

National Sales Manager: Chris Trevathan

Richards-Wilcox, Inc.

600 S Lake Street
Aurora, IL 60506-5582

Phone: (630) 897-6951

Fax: (630) 897-6994

Toll Free: (800) 253-5668

Main E-mail: dlorden@richardswilcox.com

Contact: Dan Lorden, National Sales Manager

Web site: www.rwhardware.com

Company Description: Provides industrial strength door hardware, safe, secure solutions for animal control and containment for up to 5,000 pound sliding, swinging, slide-fold and crowding door gates.

Staff:

National Sales Manager: Dan Lorden

Marketing Manager: Susan Niemiec

President: Manfred Haiderer

Customer Service Representative:

Chuck Thompson

Rocket USA Inc

7771 Van Buren Street
Forest Park, IL 60130

Phone: (708) 358-8888

Fax: (708) 524-9664

Main E-mail: jlafleur@rocketusa.com

Contact: John La Fleur, President

Company Description: Plush, Tin Toys, Resin

Staff:

CEO: Michael Perry

President: John La Fleur

Vice President: Cesar Vargas

RodentPro.com, LLC

PO Box 118
Inglefield, IN 47618-9998
Phone: (812) 867-7598
Fax: (812) 867-6058
Main E-mail: info@rodentpro.com
Contact: Kevin Bryant, President
Web site: www.rodentpro.com

Company Description: RodentPro.com, LLC specializes in the production and distribution of frozen mice, rats, rabbits, guinea pigs, chicks, and quail. We have been providing premium quality feeder animals to the zoological community since 1993. Since then, our company has set industry standards for quality, value, and convenience. RodentPro.com, LLC is committed to serving your feeder animals needs.

Staff:

President: Kevin Bryant
Vice President: Kelli Bryant
Sales Manager: Casey Willoughby

RTP, LLC

4500 Cherry Creek Drive South Suite 970
Denver, CO 80246
Phone: (970) 477-4800
Fax: (970) 477-4840
Toll Free: (800) 357-2514
Main E-mail: guyg@rtp.com
Contact: Guy Gonzales
Web site: www.rtp.com

Company Description: RTP's leading Online, On Location, On Demand and mobile app solutions are ideally suited for the resort and recreation industries. With RTP's integrated POS-Ticketing software, RFID Access Control, eCommerce, Third-party distribution services, and Website design & Internet marketing services, resorts Optimize the Guest Experience while streamlining operational performance. www.rtp.com

Staff:

VP of Sales & Marketing: Michael McCermott
Director of Product Management: Robin Erkkila
Marketing Director: Mary Anschutz

S&S Worldwide, Inc.

350 West 2500 North
Logan, UT 84341
Phone: (435) 752-1987
Fax: (435) 752-1948
Main E-mail: karcher@engineeringexcitement.com
Contact: Kathy Archer, Manager, Small Ride Sales
Web site: www.engineeringexcitement.com

Company Description: S&S Worldwide, Inc. is the largest U.S. designer and manufacturer of amusement rides and roller coasters. In addition

to world-record-setting roller coasters and family thrill rides, S&S now offers a line of delightful kiddie rides, including an updated Frog Hopper, the fun Junior Swing, and the exciting new Mini Hu ("Monkey Madness"), all with standard, complementary "rain forest critters" themes and very affordable prices.

Staff:

Manager, Small Ride Sales: Kathy Archer
Vice President, Sales/Marketing: Kevin Rohwer
CEO: Rich Allen

Safari Ltd.

1400 NW 159th Street, Suite 104
Miami Gardens, FL 33169
Phone: (800) 554-5414
Fax: (800) 598-9866
Toll Free: (800) 554-5414
Main E-mail: sales@safariltd.com
Contact: Rebecca Garcia, National Sales Manager
Web site: www.safariltd.com

Company Description: Since 1982, Safari Ltd., based in Miami, Florida, has been a leading manufacturer and worldwide distributor of innovative, educational toys specializing in authentic replicas. From the beginning, our mission was never to just sell plastic animals that look good, but to also educate the children about the fragile ecosystems and the inhabitants who live within. We accomplish this by providing educational data in 5 languages including name identification on the undersides. This emphasis on educating and creating awareness differentiates us from the other replica companies. Often people ask us who the designers who create such beautiful figures are. We simply tell them that Safari's sole designer is nature herself who so graciously shows us the way. This, in combination with our team of superb sculptors, helps create this magical collection of hand painted replicas for all to enjoy.

Staff:

President: Ramona Pariente
National Sales Manager: Rebecca Garcia
National Sales Manager: Lissette Paez
Vice President: David Quercia
Vice President of Sales: Alexandre Pariente

Safari Professionals

5306 Villas Ct
Winston-Salem, NC 27103
Phone: (336) 776-0359
Fax: (800) 779-2146
Toll Free: (800) 779-2146
Main E-mail: tom@safariprofessionals.com
Contact: Tom LaRock, Managing Director/Owner
Web site: www.safariprofessionals.com

Company Description: Using a simple "one-on-one" planning process, Safari Professionals helps prospective travelers identify and prioritize the 14 elements that are most critical to an outstanding private safari. Our personal safari planning is perfect for your most discriminating donors, Board members and other friends. Since 1987, we have placed special emphasis on the role of safari tourism as a positive force for wildlife conservation, community development and environmental stewardship. With offices in the U.S.A., Kenya and South Africa, we can help you create the perfect private safari, incorporating the best wildlife viewing destinations and the highest levels of personal service and comfort.

Staff:

President: Elaine Hartung

Safari Thatch Inc.

4500 N Federal Hwy
Fort Lauderdale, FL 33308
Phone: (954) 564-0059
Fax: (954) 564-7431
Main E-mail: info@safarithatch.com
Contact: Garth Wight, President
Web site: www.safarithatch.com

Company Description: Supplier and installer of imported jungle/tropical eco-friendly and renewable theming products including island and African-style natural thatch, treated bamboo, reeds, screens, boma fences, FSC Treated Eucalyptus poles, as well as the most realistic artificial thatch and bamboo in the market. Services include custom manufacturing, installation, and certified fire-retardant applications. Ask about our special Zoo-friendly pricing! Loyal members and supporters of AZA for 23 years.

Staff:

President: Garth Wight
Vice President: Nicholas Wight

San Francisco Bay Brand/Ocean Nutrition

8239 Enterprise Drive
Newark, CA 94560-3399
Phone: (510) 792-7200
Fax: (510) 792-5360
Main E-mail: info@sfbf.com
Contact: RD Webster, National Sales Manager
Web site: www.sfbf.com

Company Description: Manufacturer of Single ingredient, Formula food and Gel formula frozen foods. Also supply flake fish foods, freeze dried foods, artemia cysts and a complete line of dry and frozen reptile foods.

Staff:
National Sales Manager: R.D. Webster
Sales & Marketing: Jason Oneppo

Schultz & Williams, Inc.

325 Chestnut Street, Suite 700
Philadelphia, PA 19106-2422
Phone: (215) 625-9955
Fax: (215) 625-2701
Main E-mail: mail@schultzwilliams.com
Contact: Scott Schultz, President
Web site: www.schultzwilliams.com

Company Description: Nationally recognized consultants for the fund-raising, marketing and management needs of non-profit organizations, including direct mail, fund-raising feasibility studies, strategic business plans, governance studies and organizational development.

Staff:
President: L. Scott Schultz
Vice President: Richard Biddle
Vice President: Jessica Harrington
Marketing & Communications: Dell Fascione

Service Systems Associates, Inc.

4699 Marion St.
Denver, CO 80216
Phone: (303) 322-3031
Fax: (303) 815-1698
Main E-mail: Timbrantley@kmssa.com
Contact: Timothy Brantley, Senior Vice President
Web site: www.kmssa.com

Company Description: Service Systems Associates is a full-service visitor service operator that specializes in Zoos and Aquariums. We operate gift shops, concessions, full-service catering, rides and janitorial. We deliver higher per capita revenues, design and build facilities, invest capital dollars and participate in advertising and promotions. SSA is the leader in the industry, serving over 14 million visitors annually.

Staff:
President & CEO: T. Kevin McNicholas
Senior Vice President: Timothy Brantley
Executive Vice President: Kevin Jones
Executive Vice President: Doc Collins
Vice President of Marketing & Dev: David Goetz
Vice President of Corporate Affairs:
Kevin Eldredge
Chief Financial Officer: Mark Schroeder
Director of Retail Operations: Brad Smithling

Shenzhen BLY Landscape & Arch. Design Inst.

6/F Xin Rui Ke Building No. 32 Taohua Road
Futian Bonded Zone, CHINA 518038
Main E-mail: zita822@yahoo.com.cn
Contact: Zita Chen (Chen Dan Zi), Assistant of Pres Office
Web site: www.blysz.com

Company Description: We are committed to work on many big-scale projects of urban landscape planning & design, making BLY the leading professional landscape design institute in China.

BLY team with endless vision and devoted passion was established in Shenzhen in early 1990's. We've grown into a 200-up-staff team under the leadership of Mr. He Fang, the president and chief landscape architect. As the rapid development of Shenzhen, we finished over 1,000 projects nationwide, among which over 100 of them were awarded by the government and industry association and over 50 were visited by government high-rank officials. Our specializations in design are:

- Zoo
- Botanic garden
- Wetland park
- Country park
- Theme park

Staff:
President, International ASLA: He Fang
Consulting Chief Architect: Jin Jin Da
Vice-President: Qian Qian
Vice-President: Ye Feng
Chief Engineer: Ye Yong Hui

SimEx ! Iwerks Entertainment

777 S. Eden Street, Suite 1002
Baltimore, MD 21231
Phone: (410) 675-3117
Fax: (443) 519-5564
Main E-mail: attractions@simex-iwerks.com
Contact: Attractions Development Team
Web site: www.simex-iwerks.com

Company Description: SimEx-Iwerks Entertainment is the world leader in 4-D theater entertainment; creating immersive and memorable experiences for millions of zoo and aquarium guests each year. We offer an extensive library of

mission-related films, including the award-winning Planet Earth series and Walking with Dinosaurs 4-D. Additional films offerings include family favorites, such as SpongeBob SquarePants 4-D, and holiday classics like The Polar Express 4-D Experience. For a complete list of film titles, please visit our website at simex-iwerks.com.

SimEx-Iwerks theaters are proven to generate incremental revenue and improve visitor satisfaction ratings! We can upgrade an existing theater or deliver a 4-D Express Theater to your zoo or aquarium. Please call us for more information or to schedule a site visit.

Staff:
Attractions Development Team: Mark Cornell
Attractions Development Team: Chad Mather
Attractions Development Team: Kate Magnusson
Attractions Development Team: Susan Schloeder

Siriusware Inc.

302 Camino de la Placita
Taos, NM 87571
Phone: (575) 751-8254
Fax: (575) 751-4166
Toll Free: (800) 351-0633
Main E-mail: sales@siriusware.com
Contact: Susan Nuss, Sales Coordinator
Web site: www.siriusware.com

Company Description: Since 1989 Siriusware has been providing clients with excellence in admission systems that deliver all the essential features required at every point-of-sale in a fully customizable, integrated guest management solution. With Siriusware you purchase only the modules you need. Software modules include admissions, memberships, reservations, group scheduling, retail, food service, gift cards, kiosks, E-Commerce and more. Siriusware's relationship doesn't end with the sale, our technical support, training and professional services will help your organization maximize your investment. With 200+ clients worldwide, we can provide you with a complete client list so that you have the upmost confidence in your software selection.

Staff:
Director Sales & Marketing: Mechele Larmore
President & CEO: Mark Daneman

Skulls Unlimited International, Inc.

10313 S Sunnlyane Road
Oklahoma City, OK 73160-9220
Phone: (405) 794-9300
Fax: (405) 794-6985
Toll Free: (800) 659-7585
Main E-mail: sales@skullsunlimited.com
Contact: Jay Villemarette, President
Web site: www.skullsunlimited.com

Company Description: Skulls Unlimited International, Inc. is the World's leading supplier of osteological specimens, providing the finest quality and widest selection of natural bone and replica skulls and skeletons for more than 25 years. With over 500 osteological products to choose from, Skulls Unlimited is sure to have what you are looking for.

For skeletal preparation and custom articulations, Skulls Unlimited continues to be the preferred choice of museums, universities, nature centers and zoos. Trained technicians will expertly clean and assemble your skeletons for exhibits and displays. Our meticulous craftsmanship and research provides interesting, accurate poses that clearly illustrate the uniqueness of each species. It is our goal to serve all of your osteological needs.

Staff:

President: Jay Villemarette

Director of Production: Eric Humphries

Director of Administration Affairs: Michelle Hayer

Director of Education: Joey Williams

Director of Inventory Dispersment: Allyson Reed

Smithink

515 Stone Ridge

St. Louis, MO 63122

Phone: (314) 609-7099

Main E-mail: linda@smithinkusa.com

Contact: Linda Smith, President

Web site: www.smithinkusa.com

Company Description: Smithink partners with both for-profit and non-profit organizations to craft effective roadmaps for a variety of business challenges, and assists with their implementation.

With Strategic Planning, Smithink works collaboratively with clients to develop long-term business plans with strategies that are grounded in an organization's mission, vision and core values.

Through Consumer Insights & Research, Smithink is effective at gaining a deep understanding of an organization's core audience, as well as prospective new targets. Areas of expertise range from visitor satisfaction studies to an assessment of overall business trends to consumer testing on the appeal of new exhibit concepts.

In Creative Development, Smithink is skilled at generating creative solutions, as well as developing design criteria for architects and designers, that deliver results in marketing, increased revenue and the enhancement of the overall image of the facility.

As a whole, Smithink assists organizations in the development of creative, strategic plans that are grounded in the consumer perspective.

Staff:

President: Linda Smith

CEO: David Smith

Sr. Associate: Gabe Watson

Sodexo

3020 Woodcreek Drive, Suite B

Downers Grove, IL 60515

Phone: (630) 810-1144

Fax: (630) 810-1167

Main E-mail: stephen.diprima@sodexo.com

Contact: Stephen DiPrima, Division Vice President

Web site: www.sodexoUSA.com

Company Description: Sodexo works with client partners to provide creative, customized dining and facility management solutions in cultural and public destinations throughout the world. Through our programs and our people we enhance the visitor experience and maximize the financial return for our clients. We love what we do!

Staff:

Division President: Steve DiPrima

Vice President of Business Development:

Cindy Simpson

Senior Vice President: Patty Johnson

District Manager: Connie Chambers

District Manager: Mark Kathman

District Manager: Chris Brown

District Manager: Andy Zakrajsek

Specialty Coating Solutions, LLC

2904 Treasure Hill Court

Matthews, NC 28105

Phone: (704) 847-6435

Fax: (704) 847-6435

Toll Free: (866) 220-6177

Main E-mail: ingrid@scs-us.com

Contact: Jim Ruzicka, President

Web site: www.scs-us.com

Company Description: Specialty Coating Solutions provides protective coatings and liners for pool tanks, including aquatic exhibits, exhibit floors and other structures. Using modern elastomeric polymers, the coatings SCS utilizes stand up to weather extremes and heavy use. Elastomeric coatings will not crack or chip and are safe for animal contact.

SCS has developed technology to provide soft yet durable flooring, customized for individual animal requirements.

Staff:

Member/Owner: Harry Heise

Member/Owner: Jim Ruzicka

Secretary/Treasurer: Ingrid Heise

Specialty Vehicles Inc.

440 Mark Leany Drive

Henderson, NV 89011

Phone: (702) 567-5256

Fax: (702) 567-3020

Toll Free: (800) 784-8726

Main E-mail: rachel.drenk@specialtyvehicles.com

Contact: Rachel Drenk, Marketing Director

Web site: www.specialtyvehicles.com

Company Description: Specialty Vehicles is the ORIGINAL tram supplier in the industry with a vast range of vehicles including electric vehicles, trams, trolleys and buses. Each vehicle is designed and built to exceed the people moving requirements of your Zoo. SVI also offers customer service, parts, warranty claims and has a large pre-owned inventory.

Staff:

Sales Support: Angie Kolb

Marketing Director: Rachel Drenk

Sales Representative: Leah Munoz

Spray Master Technologies

115 E Linden Street

Rogers, AR 72756

Phone: (479) 636-5776

Fax: (479) 636-3245

Toll Free: (800) 548-3373

Main E-mail: kwelch@spraymastertech.com

Contact: Kelly Welch, SMT Sales Manager

Web site: www.kennelcleaning.com

Company Description: SMT Kennel Systems are customized for your facility and offer a variety of specialized cleaning tools. In addition, the expandability of the SMT Kennel Systems means the systems can grow as you do. The biggest benefits of the SMT Kennel Systems are the SAVINGS. Water Savings, Sewage Savings, Chemical Savings, Time Savings and Labor Savings equal the fastest return on investment of any kennel cleaning system on the market.

Staff:

Sales Manager: Kelly Welch

Sales Manager: Page Lane

Studio Hanson/Roberts

250 Madrona Way NE - #220
Bainbridge Island, WA 98110

Phone: (206) 842-8332

Fax: (206) 842-8326

Main E-mail: becca.hanson@studio-hansonroberts.com

Contact: Becca Hanson, RLA, FASLA, Director

Web site: www.studio-hansonroberts.com

Company Description: Studio Hanson/Roberts is a planning and design firm that seeks to establish an enduring and sustainable relationship between nature + people. With over 30 years of experience in zoos and aquariums, we provide the leadership and expertise that helps institutions throughout the world create highly successful exhibits that are grounded in the sustainable technologies that support their missions.

Thorough collaboration with local professionals, management and staff has been the hallmark of our work. It is also the key to implementing innovative solutions. Our goal is to leverage "know-how" with imagination, and to supplement meticulous attention with a passion for our work.

Staff:

Director: David L. Roberts

Senior Associate: James McDonough

Senior Associate: Ryan Hall

Associate: Andrea Barnes

Associate: Susan Murray

Associate: Chris Cain

SUBWAY®

325 Bic Drive
Milford, CT 06461

Phone: (203) 877-4281

Fax: (203) 783-7398

Toll Free: (800) 888-4848

Main E-mail: Smethurst_L@subway.com

Contact: Liz Smethurst, Global Account Manager

Web site: www.subway.com

Company Description: SUBWAY® Restaurants has been named the #1 Global Franchise by Entrepreneur Magazine for 2009. Whether you are looking to own and operate a franchise or earn rental income, the SUBWAY® franchise offers you the opportunity and formula that works.

Staff:

Global Account Manager: Liz Smethurst

Syska Hennessy Group, Inc.

2067 Massachusetts Avenue - 5th Floor
Cambridge, MA 02140

Phone: (617) 577-9900

Fax: (617) 577-9191

Main E-mail: aqua@syska.com

Contact: Michael Rozenblum, P.E., Sr. Vice President

Web site: www.syska.com/services/special/aquatic.htm

Company Description: Our Aquatic Life Support group has more than 20 years experience in the design of freshwater and seawater exhibits for aquariums around the world. Our state-of-the-art designs include rapid sand filtration, protein skimming (foam fractionation), biofiltration, ozone generation and distribution, seawater manufacturing and storage, and filter backwash recovery; as well as instrumentation and controls. Our MEP engineering group is experienced in designing systems that maintain the necessary environmental conditions in an aquarium exhibit, including air temperature and humidity control, water temperature maintenance, and lighting; as well as specialty systems such as soil chilling and heating for vegetation. These systems are designed to replicate the natural environments that aquarium visitors want, and the species in the exhibit need.

Staff:

Senior Vice President (Cambridge Office):

Michael Rozenblum, P.E.

Thinc Design

435 Hudson Street, 8th Floor
New York, NY 10014

Phone: (212) 741-3844

Fax: (212) 741-9413

Main E-mail: mikes@thincdesign.com

Contact: Mike Shakespeare, Project Director

Web site: www.thincdesign.com

Company Description: Thinc provides comprehensive exhibition planning, development and design services for aquariums, zoos, museums and other public spaces. Our in-house capabilities include live terrestrial and aquatic exhibit design; interactive, environmental and interpretive exhibit design; immersive media and theatrical design; interpretive planning and content development; detailed design documentation and modeling; graphic design; complete contract administration services, pre- and post opening services.

Staff:

President: Tom Hennes

Design Director: Steve Shaw

Senior Interpretive Planner: Madeline Chinnici

Project Director: Mike Shakespeare

Project Manager: Bill Camp

Project Manager: Richard Mullen

Senior Designer: Julie Chung

Senior Designer: Jorge Martinez

Exhibit Developer/Content Coordinator:

Erin O'Brien

Think Big Photos

4995 Monaco Street
Commerce City, CO 80022

Phone: (303) 286-7200

Fax: (303) 286-7300

Toll Free: (877) 270-7422

Main E-mail: kimberly@thinkbigphotos.com

Contact: Kimberly Allison, National Sales Director

Web site: www.thinkbigsolutions.com

Company Description: Think Big Photos provides Zoos and Aquariums a new avenue to entrench your brand at the most personal level.

Our turn-key photo product web-stores and production services will package your visitors', donors', and members' photographs within a branded on-line photo store. The end result is a professionally produced, personal photo keepsake that will be proudly displayed for years to come.

Technology Features:

100% Branded Interface.

Quality Branded Photo Deliverables, including, Photo books, Calendars, Posters and ZooStiks.

Shared and Premium Content:

TBS allows for your visitors to combine your professional, signature images along with their own personal images into professional produced photoproducts.

Fun Yet Effective User Experience:

Your visitors, members, and supporters can easily create custom order keepsake photoproducts in just minutes.

Social Media Integration:

Expand your social media marketing initiatives easily through Facebook, MySpace, email, Twitter and a host of other social media sites. Imagine the power of your visitors sharing your branded images of their experience through their own personal social network.

Self Funded Marketing:

TBP provides a revenue share model for the Zoo or Aquarium. The facility receives a percentage of the photo purchase resulting in a new significant revenue stream.

Staff:

President: Shawn Allison

VP Sales: Kimberly Allison

VP Marketing: Mark Jones

National Key Account Manager: Caroline Czirr

Thomas & Marker Construction Co.

2084 US 68 South
Bellefontaine, OH 43311

Phone: (937) 599-2160

Fax: (937) 599-6170

Main E-mail: dkinsey@thomas-marker.com
Contact: Dana Kinsey, Business Dev Mngr
Web site: www.thomas-marker.com

Company Description: Thomas Marker Construction has extensive experience in the very specialized and subjective type of construction involved in creating zoo exhibitry and facilities improvements. Our pre-construction services include estimating, planning, scheduling, budgeting and our consulting services include review and resolution of construction related issues. Our team approach to this challenging and fun type of construction has won us the accolade of being called "a breath of fresh air."

Staff:
President: Randall Marker
Project Manager: Keith Overmeyer
Business Development Manager: Dana Kinsey

Thorburn Consultants (NZ) Ltd

81 Parnell Rise
Parnell Auckland, New Zealand 1149
Phone: (649) 309-5339
Fax: (649) 308-9503
Main E-mail: craig@thorburn.co.nz
Contact: Craig Thorburn, Director
Web site: www.thorburn.co.nz

Company Description: Aquarium concept development, all phases of LSS Design & Documentation; animal acquisition & management, water quality, exhibit development, acrylic engineering, and structure engineering.

Staff:
Director/Biologist: Craig Thorburn
Biologist: Andrew Steele
Director/Engineer: Tanya Wylie
Engineer: Darin Carpendave

Tiger Door LLC

574 W Otterman St
Greensburg, PA 15601
Phone: (724) 834-7300
Fax: (724) 830-2871
Toll Free: (800) 979-7300
Main E-mail: info@tigerdoor.com
Contact: Jon Reese, Manager Outside Sales
Web site: www.tigerdoor.com

Company Description: Tiger Door is a leading manufacturer in the field of fiberglass reinforced plastics (FRP) products. These products include non-fire rated and fire rated door and frame systems, pressure rated doors and frames, as well as fixed window systems louvers and sidelights.

Staff:
Director of Sales: Jon Reese
Operations Manager: Tyler Reese
Customer Service: Sue Kimmell

TJP, Inc.

137 Elder Avenue
Imperial Beach, CA 91932
Phone: (619) 423-8700
Fax: (619) 423-8563
Main E-mail: jbirdseye@tjpengeering.com
Contact: Jennifer Birdseye
Web site: www.tjpengeering.com

Company Description: TJP, Inc. specializes in designing water treatment systems for aquatic attractions and resort pools – systems to provide suitable environments for people, captive fish, mammals, reptiles, birds, and every aquatic animal in captivity. We work all over the United States and Internationally.

Our services extend from master planning to all phases of design, construction and post-construction. Because of TJP's post-construction capabilities, clients can continue to count on us being there after the opening of the facility for highly qualified and experienced assistance in all areas of system operation and maintenance.

Staff:
Vice President: Robert Satchell
Marketing: Jennifer Birdseye

Torre Design Consortium, Ltd.

5005 Magazine Street
New Orleans, LA 70115-1736
Phone: (504) 899-2932
Fax: (504) 897-5088
Main E-mail: r.torre@t-dcl.com
Contact: L. Azeo Torre, President
Web site: www.t-dcl.com

Company Description: Architects, landscape architects, graphic and exhibit designers for unique and engaging projects for zoos, nature centers, botanic gardens, aquaria, theme parks, science centers, and other related museum and interpretive facilities in exploring the natural world. Comprehensive services range from master planning, to programming, to detail designs through construction documents and construction administration, and management; assistance in fund raising and selling projects to communities and implementation strategies. A partial list of clients: Memphis Zoo and Aquarium; Virginia Zoological Garden; Palm Beach Zoo; Tampa's Lowry Park Zoo; Canada's Assiniboine Park Zoo; Seattle's Woodland Park Zoo; Oregon Zoo; Seneca Park Zoo; Fort Worth Zoo; Chicago's Brookfield Zoo; Peoria Zoo; Mesker Park Zoo; Oklahoma City

Zoo; Nanchang Zoo, Jiangxi Province, China; Zoo Atlanta; Buttonwood Park Zoo; Alabama Gulf Coast Zoo; Audubon Zoo.

Staff:
President: L. Azeo Torre, FASLA, AIA, IIDA, FAAR, LEED AP
CFO: Regina Torre
Senior Associate: Jeffery C. Borchardt
Senior Architect: Martha Coleman
Senior Landscape Architect: Christy Sessions
Senior Landscape Architect: Barney Lighter
Senior Landscape Architect: Luis A. Guevara
Senior Architect: Matt Monahan
Senior Architect: Clineu Machado
Graphic Designer: Joan Heausler
Staff Landscape Architect: Holly Opat
Staff Landscape Architect: Thad Stelly

TransWorld Exhibits

1850 Oak Street
Northfield, IL 60093
Phone: (847) 446-8434
Fax: (847) 446-3523
Main E-mail: c.adair@tweshows.com
Contact: Claire Adair, Global Brand Director
Web site: www.tweshows.com

Company Description: TransWorld Exhibits, Inc., producer of the international Halloween, Costume & Party and Haunt, and Attractions Shows, invites you to shop the industry's premier market for Halloween Haunt and special event related products: Decorations, Props, Gifts, Novelty & Souvenir items, Costumes, Animatronics, Masks, Lighting, Special Effects, Haunted House and special event Designs & Installations, Consulting Services, Audio/Visual Electronics & Effects, Mobile Haunted Houses, Educational & Instructional Videos, Spooky Music & Sounds, Wristbands & Visitor Automated Tracking Systems. We also invite you to participate in our special event production seminar programs.

Staff:
CEO: Joseph Thaler
Executive Vice President: Jennifer Thaler
Global Brand Director: Claire Adair

Triebold Paleontology, Inc.

201 South Fairview St.
Woodland Park, CO 80863

Phone: (719) 686-1820

Fax: (719) 686-1399

Toll Free: (866) 480-4309

Main E-mail: info@triebouldpaleontology.com

Contact: Tracie Bennitt, Sales & Marketing

Web site: www.triebouldpaleontology.com

Company Description: TPI is a broad based Paleontology company engaged in the exploration and collection of dinosaurs, marine reptiles and giant fish; preparation, restoration, molding, casting and mounting of both original and cast specimens for more than two decades. Our specimens represent the latest scientific interpretation. The quality of our skeletons is unsurpassed. Because of our aggressive collecting program, our inventory is increasing constantly with several new originals and casts added each year including specimens from the Natural History Museum LONDON and Petrified Forest. Other services include traveling exhibits, life restorations and exhibit design.

Staff:

President: Michael Triebold

Director/Sales: Tracie Bennitt

Triple A Brand Meat Company

43465 Hwy 24
Burlington, CO 80807

Phone: (719) 346-5581

Fax: (719) 346-5582

Toll Free: (800) 437-5581

Main E-mail: sales@tripleabrandmeatcompany.com

Contact: Doyle J. Weingardt, Owner

Web site: www.tripleabrandmeatcompany.com

Company Description: Triple A Brand Meat Company is a family owned and operated pet food manufacturing facility located in Burlington, Colorado. We are a U.S.D.A. and C.D.A. inspected facility that has been manufacturing pet food products since 1964.

Triple A Brand Meat Company understands the need for a high quality product. That is why we specialize in scientifically formulated and nutritionally tested diets for all carnivores and birds of prey. We are also willing to work with you to individually customize the product to fit your needs.

For more information regarding nutritional values, business references, or pricing and deliveries, please contact Doyle J. Weingardt at (800) 437-5581.

Staff:

Owner: Doyle J. Weingardt

Sales Associate: Amanda Thew

Transportation Director: Britt Thew

Sales Associate: Lindy Yager

Ursa International

366 Oakland Avenue SE
Atlanta, GA 30312-2233

Phone: (404) 222-0488

Fax: (404) 222-0582

Main E-mail: bearmanor@ursainternational.org

Contact: Nevin Lash, Partner

Web site: www.ursainternational.org

Company Description: We are Landscape Architects, Zoological Designers, and Community Planners who are dedicated to the redevelopment of zoos, aquariums, and parks through comprehensive site planning and landscape architectural design services including site inventory and analysis, feasibility and constructability studies, master planning and specific site planning documents and construction supervision. Clients Include: Zoo Atlanta, Chimp Haven, Roger Williams Park Zoo, Zoo New England, Dallas Zoo, North Carolina Zoo, Charles Paddock Zoo, Cape May County Zoo, Dian Fossey Gorilla Fund International, Easter Band of the Cherokee Indians, Cochrane Polar Bear Conservation Center, Rome Zoo "Bioparco," Jamaica's Hope Zoo, Brook Run Nature Park and Defenders of Wildlife.

Staff:

Partner: Nevin Lash, asla

Partner: Gail Y.B. Lash, PhD

Van H. Gilbert Architect P.C.

2428 Baylor Drive SE
Albuquerque, NM 87043

Phone: (505) 247-9955

Fax: (505) 247-1826

Main E-mail: info@vhgarchitect.com

Contact: Van H. Gilbert, AIA, President

Web site: www.vhgarchitect.com

Company Description: For 34 years, Van H. Gilbert Architect PC (VHGA) has provided full architectural design services for zoos and aquariums, integrating appropriate botanic elements into each exhibit. With the knowledge of a wide range of species, VHGA has expertise designing award winning habitats and exhibits for numerous animal species and aquatic life. VHGA is committed to environmental sustainability and specializes in providing high-performance, green design for all project types. The firm employs 27 professionals including LEED® Accredited architects and designers, a proficient document production staff, and experienced construction specialists. VHGA's expertise is augmented with the addition of Ray Darnell to the VHGA staff. Mr. Darnell has been active in the AZA for many years and has served in various capacities. Ray recently retired from the City

of Albuquerque and his expertise in animal care, display, and exhibit design is an exciting addition to the work of the firm.

VHGA Zoo and Aquarium Services:

- Planning & Design
- Exhibit Design
- Interior Design
- Feasibility Studies
- Master Planning
- Document Production
- Consulting
- Project Management

Staff:

President: Van H. Gilbert, AIA

Ray Darnell, RA

Steve Cechvala, AIA

Jim Graf, AIA, LEED-AP

Mike Hill, AIA, LEED-AP

WA Davidson of Jax, Inc.

4549 St. Augustine Road, Suite 1
Jacksonville, FL 32207

Phone: (904) 737-8287

Fax: (904) 737-1228

Toll Free: (800) 316-5942

Main E-mail: info@wadavidson.com

Contact: Susan Davidson, VP

Web site: www.wadavidson.com

Company Description: WA Davidson, supplier of specialty wire products, including aviary and small mammal wire mesh, cage, enclosure and divider materials. We carry Galvanized After Welding (GAW) and vinyl coated (PVC) wire mesh in a variety of mesh sizes and gauges in rolls of fifty or one hundred feet. Our products also include hog rings and other cage building supplies. Contact us at (800) 316-5942 or online at www.wadavidson.com.

Staff:

President: Wendell A. Davidson

Vice President: Susan Davidson

Walls Industries, Inc.

1905 North Main
Cleburne, TX 76033

Phone: (817) 645-4366

Fax: (817) 645-7946

Toll Free: (800) 433-1765

Main E-mail: brian.brookman@walls.com

Contact: Brian Brookman

Web site: www.wallsoutdoors.com

Company Description: For the last 75 years, Walls Industries has been one of the largest providers of durable work wear, rugged outdoor wear, camouflage hunting apparel, and most recently, the highest quality FR clothing that meets or exceeds the safety requirements for a wide range of industries. From zoos and animal trainers to

welders and real working cowboys, hardworking people around the globe rely on Walls to deliver sturdy construction, great fit, and truly excellent value in every garment.

Staff:

National Accounts Manager: Brian Brookman
Sales Representative: Larry Bowes

Wattman Trains & Trams

828, boul Industriel
Granby, Quebec, Canada J4R 2R6

Phone: (450) 378-3333

Fax: (450) 378-3334

Toll Free: (877) 928-8626

Main E-mail: info@wattman.ca

Contact: Michel Trottier

Web site: www.wattman.ca

Company Description: We manufacture electric recreational vehicles (trains & trams) targeting zoological parks, shopping center, amusement parks, tourist attraction sites and fairs. Our products are environmentally safe, non-polluting, and silent. Easily maneuvered through crowds, our Mini Express train carries up to 24 children for an unforgettable ride. Our antique style Tram carries up to 26 adults to offer transit or tours to visitors.

Staff:

President: Renaud Larouche
Sales Representative: Michel Trottier

WDM Architects

105 N Washington Street
Wichita, KS 67202-2815

Phone: (316) 262-4700

Fax: (316) 262-0002

Toll Free: (800) 936-1936

Main E-mail: crhodes@wdmarchitects.com

Contact: Craig Rhodes, Principal Project Manager

Web site: www.wdmarchitects.com

Company Description: WDM provides comprehensive consulting for master planning, exhibit design, design of veterinary facilities, and also design for guest access, comfort and security. We were founded in 1980 by Dan Wilson and Wes Darnell, two restless young architects with a hunger to do more for their clients. Today, we've grown into a multi-disciplinary firm of professionals who are passionate about collaboration. Each of us works toward one goal: bringing the client's vision to life.

We are engaged in projects across the country and in our own community and we are known for providing a wide range of services. As you'll see, We Do More. That's the heart of WDM.

Areas of Expertise:

- Architecture
- Landscape Architecture
- Interior Architecture
- Acoustic Engineering
- Lighting Design
- Graphics
- 3D Animation

Staff:

Principal: Craig A. Rhodes

AZA Contact: Craig A. Rhodes

Principal: Matt Schindler

Director of Business Development:

Jason Van Hecke

Weber Group, Inc.

5233 Progress Way
Sellersburg, IN 47172

Phone: (812) 246-2100

Main E-mail: pennypeavler@webergroupinc.com

Contact: Penny Peavler, Director of Brand

Development

Web site: www.webergroupinc.com

Company Description: Weber Group, Inc. is a design, build, and specialty fabrication company with broad experience in experiential environments and general construction for zoos, aquaria, museums, and botanical gardens. Services are offered jointly or separately.

Staff:

President: Thomas Weber

Vice President: Donald Weber

Director of Brand Development: Penny Peavler

West Coast Processors, LLC

19051 Goldenwest Street, Ste. 106-211
Huntington Beach, CA 92648

Phone: (310) 261-1602

Fax: (714) 969-6542

Toll Free: (866) 216-2947

Main E-mail: peter@westcoastprocessors.com

Contact: Peter Divona, President

Company Description: Supplier of high quality, wild caught, frozen animal food. Krill (Pacifica & Superba), sardines, squid, mackerel & anchovies. Shipping throughout the United States.

Staff:

Owner/Manager: Peter Divona

Wildlife Trading Company, Inc.

6 Trowbridge Drive
Bethel, CT 06801-2858

Phone: (203) 797-8818

Fax: (203) 797-8895

Main E-mail: info@wtcnm.com

Contact: James Ward, Executive Vice President

Web site: www.wtcnm.com

Company Description: Wildlife Trading Company, Inc. ("WTC") aka Gerry Ward and Associates, Inc. has been a member of the AZA for over thirty years. We have a history of maximizing gift revenues to our clients through competitive commissions, diverse product lines, innovation, service and value. WTC repeatedly demonstrates a willingness to make capital investment to create compelling and unique shops. No one does retail like WTC!

Staff:

President: Gerry Ward

Executive Vice President: James Ward

Marketing Specialist: Paul Thibodeau

Vice President of Operations: Jim Gefre

Word Craft

PO Box 1271

Monterey, CA 93942-1271

Phone: (831) 373-2044

Main E-mail: info@word-craft.com

Contact: Chris Parsons, Principal

Web site: www.word-craft.com

Company Description: Word Craft specializes in interpreting and communicating science and environmental issues to public audiences through exhibits, websites, education programs and materials.

Staff:

Principal: Chris Parsons

Work As Play

1 Pogo Hill

Portal, AZ 85632

Phone: (520) 558-2412

Fax: (520) 558-2426

Main E-mail: WORKASPLAY@VTC.NET

Contact: Raymond Mendez, Principal Designer

Company Description: A full service design group capable of taking museum and zoo projects through all phases of exhibit development. The in-house team works closely with an institution's staff and other consultants to create exhibits that motivate visitors to ask questions, to change their own behavior and attitudes when appropriate and to prepare them to understand areas of future concern.

Education centers, discovery centers, exploratoriums, insect and other small animal exhibits are our forte.

Staff:

Principal Designer: Raymond A. Mendez

Principal Education/Writing: Joy Comstock Mendez

World Discovery Safaris

2830 Acton Place

Birmingham, AL 35243

Phone: (205) 972-8733

Fax: (205) 972-8742

Main E-mail: info@worlddiscoverysafaris.com

Contact: Richard Mills, President

Web site: www.worlddiscoverysafaris.com

Company Description: World Discovery Safaris designs and supplies customized travel programs to many of the world's leading wildlife and natural history destinations. We specialize in photographic safaris, educational programs, and special interest tours. Destinations include Kenya, Uganda, Tanzania, Ethiopia, South Africa, Botswana, Namibia, Belize, Costa Rica, Dominican Republic, Ecuador & Galapagos, Peru, Australia, New Zealand, and Vietnam.

Staff:

President: Richard Mills

Yoder + Tidwell, Ltd.

333 Smith Street

North Providence, RI 02908

Phone: (401) 751-2460

Fax: (401) 274-7517

Main E-mail: dtidwell@yodertidwell.com

Contact: David P. Tidwell, CEO

Web site: www.yodertidwell.com

Company Description: Yoder + Tidwell, Ltd. is an Architecture/Engineering firm specializing in the design of animal habitats. We are sensitive to the unique needs of husbandry staff and the often overlooked enrichment requirements of the animals. Yoder + Tidwell realizes that every Zoo has a different philosophy and every project has its own idiosyncrasies. We provided design services that takes into account these complex, interwoven criteria and create spaces and buildings that delight the public and satisfy the requirements of the animals and staff alike.

Staff:

CEO: David Tidwell, PA

President: Loren Yoder, PE

Engineer: Jeremy Page

Intern-Architect: Sam Hogg

Architect: Jessica Paquet

Intern-Engineer: David Charette

Registered Landscape Architect:

J. Diane Oliver-Jensen

Zoo Horticulture Consulting & Design

19 Meadowbrook Drive

Ossining, NY 10562-2910

Phone: (914) 762-6569

Fax: (914) 945-8915

Main E-mail: rob@zooplantman.com

Contact: Rob Halpern, Owner

Web site: www.zooplantman.com

Company Description: ZHCD, the only zoo and aquarium horticulture company in the world, is a specialty firm providing unique ideas and personal solutions for each client. My expertise -- from four AZA Top Exhibit Award projects and a career working at the Bronx Zoo and the Cincinnati Zoo -- improves exhibits with dramatic immersion landscapes and new design concepts backed by the zoo operations knowledge of an insider. Individually crafted interpretive landscapes are the most cost-effective way to improve visitor experience and conservation education while creating new marketing opportunities.

Clients include zoos and aquariums around the world as well as top zoo and aquarium design firms. Other services include: landscape master planning, landscape renovations for existing exhibits, exhibit and interpretive concept, horticulture department review and training.

Staff:

Owner: Rob Halpern

Zoo Med Laboratories, Inc.

3650 Sacramento Dr.

San Luis Obispo, CA 93401

Phone: (805) 542-9988

Fax: (805) 542-9295

Toll Free: (888) 496-6633

Main E-mail: shane@zoomed.com

Contact: Shane Bagnall, Zoo & Veterinary Sales

Web site: www.zoomed.com

Company Description: Manufacturer of husbandry products for reptiles, amphibians, birds, fish, small animals, and invertebrates. Products include specialized lighting, heaters, food supplements, and terrarium furniture.

Staff:

Zoo & Veterinary Sales: Shane Bagnall

President: Gary Bagnall

ZooBorns

1037 N Winchester #3

Chicago, IL 60622

Phone: (203) 570-8551

Main E-mail: ableiman@zooborns.com

Contact: Andrew Bleiman, Co-Founder

Web site: www.zooborns.com

Company Description: ZooBorns shares the newest and cutest baby animals born at accredited zoos and aquariums. More than just a cute, furry

face, ZooBorns seeks to educate while we entertain, raising awareness of the conservation efforts supported by zoo breeding programs.

Staff:

CEO: Andrew Bleiman

Creative Director: Chris Eastland

ZOOfresh, Inc

PO Box 770429

Winter Garden, FL 34777

Phone: (407) 948-9797

Fax: (407) 656-9368

Main E-mail: gcoggan@cfl.rr.com

Contact: John Ficquette, President

Web site: www.zoofresh.com

Company Description: Zoofresh is a Central Florida-based specialty grower and supplier of natural "browse" (fresh, plant-based food products like Willow & Acacia) for exotic animals residing in zoos and animal parks. With over 10 years experience in growing high-quality browse, and working with veterinarians and animal handlers for one of the largest and best know wild animal parks in the world, John Ficquette, president and founder of ZOOfresh, Inc has a wealth of knowledge and expertise in horticulture and freshly grown browse.

All ZOOfresh browse is naturally grown in a chemical-free, controlled and specially protected growing operation to ensure the purity and safety of their products. Plants are cut fresh to order and can be shipped in refrigerated containers to maintain freshness and preserve maximum nutritional value.

Staff:

President: John Ficquette

Sales Rep: Geoff Coggan

Zoological Fabrication

2610 54th Street

Sacramento, CA 95817

Phone: (916) 420-5552

Fax: (916) 454-3414

Main E-mail: admin@zoofab.com

Contact: Ben Aller

Web site: www.zoofab.com

Company Description: Zoological Fabrication is a naturalistic fabrication company specializing in habitat based species specific exhibits and design. We also repair and renovate existing exhibits.

Staff:

Owner: Ben Aller

Fabricator: Jim Passie

Administrator: Katy Passie

Tech Support/Webmaster: Jason Asbury

Zoological Lighting Services™

3414 Scenic Ct.

Denville, NJ 07834

Phone: (973) 979-1984

Fax: (973) 442-1984

Main E-mail: james@zoolighting.com

Contact: James Karl Fischer PhD AIA RIBA, Owner

Web site: www.zoolighting.com

Company Description: Zoological Lighting Services™ provides analysis and design services, to improve the lighting conditions at your zoo, aquarium, or environmental center.

Good Lighting is a cost effective way to:

- Renew Existing Exhibits
- Enhance New Exhibits
- Improve Visual Impact
- Extend Guest Awareness
- Pursue Energy Efficiency
- Achieve Carbon Savings
- Offer Responsible, Elegant and Fun Nightlife Events.

Zoos and aquariums are highly unique and crucial environments, deserving specialist attention in this highly technical field. Contact us to discover how we can serve your institution best.

Staff:

Owner: James Karl Fischer

ZooTREK Enterprises Inc.

11085 Little Patuxent Parkway, Suite 208

Columbia, MD 21044-2979

Phone: (800) 636-8735

Fax: (410) 997-4692

Toll Free: (800) 636-8735

Main E-mail: info@zootrek.com

Contact: Carl Segal, MD, President

Web site: www.zootrek.com

Company Description: Publishes and distributes photo-based post cards, note cards, matted cards, and posters. Provides photo-based custom products for corporate gifts and for promotional activities such as zoo-based private events, donor gifts, cards for mass mailings and similar services. Provides a wide variety of images for licensing by publications, other card and poster publishers and for a variety of other products. Publishes the book, "MENTAL HEALTH CARE, WHAT A ZOO."

Staff:

President: Carl Segal

Vice President: Karen Phillips

